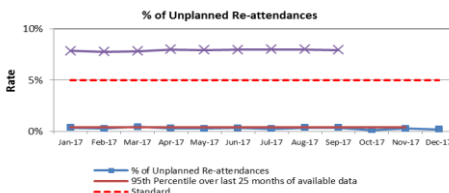
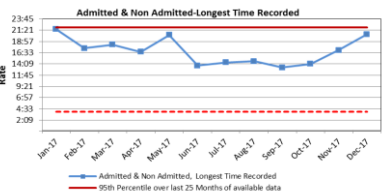
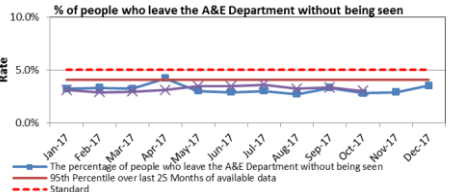
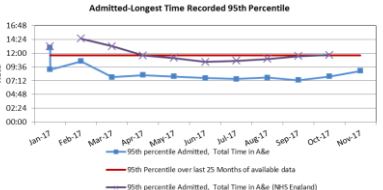
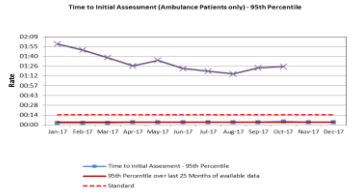
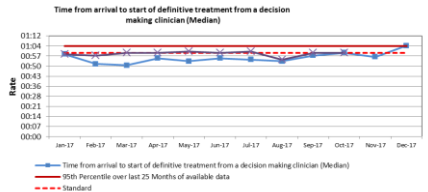


Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust

Percentage of Unplanned Re-attendances		Description of Data		Total time spent in A&E department		Description of Data	
		The unplanned re attendance rate for December 2017 was 0.20%; the highest we have reported in the last 25 months was 0.44% for March 2017. The rate for this month remains within the 5% standard. The benchmarking is extracted from the A&E HES Data				The longest time recorded in A&E for all patients for December 2017 was 20:30 Hours, the highest we have reported in the last 25 months was 22:26 Hours for December 2016. The longest time recorded was below the standard of 04:00 Hours. The longest wait Benchmarking is particularly sensitive to poor data quality and definitional issues, which is why some unusually high values may be observed, therefore no benchmarking has been used.	
	The unplanned re-attendance rate for December 2017 was 0.20%, a reduction of 0.09% compared with November 2017. The Trust remains consistently within the 5% standard.	0.20%	Rate This Month		20:30	Rate This Month	
	Better	Compared to last Month	Worse		Compared to last Month		
		Data Quality		Data Quality		December was a very difficult month for all A&E Departments and the waiting time at DBH, (95th Percentile) for both admitted and non-admitted patients increased from 05:34 in November to 06:08 in December (A variance of 00:26 minutes) Staff worked extremely hard to maintain flow both in A&E and throughout the hospital, with ALL care groups working closely to try to reduce the time for all our patients to be seen/treated/discharged or admitted following A&E attendance. Operational meetings continue to be held four times each day to look at any blockages, discharges and review bed capacity.	
Percentage of people who leave the A&E Department without being seen		Description of Data		Description of Data		Description of Data	
		The percentage of people who left the A&E Department without being seen for December 2017 was 3.50%; the highest we have reported in the last 25 months was April 2017 at 4.2%. The rate for this month was within the 5% standard.				The longest time recorded (95th Percentile) in A&E for admitted Patients for December 2017 was 09:08 Hours; the highest we have reported in the last 25 months was 12:59 Hours in January 2017. The benchmarking is extracted from the A&E HES Data.	
	The percentage of patients who left A&E without being seen in December increased by 0.6% when compared to November 2017. We remain committed to ensuring patients are kept informed of delays during busy times and ensure waiting times are displayed and updated frequently.	3.50%	Rate This Month		09:08	Rate This Month	
	Worse	Compared to last Month	Worse		Compared to last Month		
		Data Quality		Data Quality		The winter pressures experienced in A&Es saw the waiting time (95th Percentile) for non-admitted patients in December increase to 06.08 hours. An increase of 02.08 hours compared to November. We continue to remain committed to ensuring that all our patients are seen as quickly as possible by the most appropriate clinician.	
Time to Initial Assessment (Ambulance Patients only) - 95th Percentile		Time from arrival to start of definitive treatment from a decision making clinician (Median)		A&E: Maximum waiting time of four hours from arrival to admission/ transfer/ discharge		Description of Data	
		The Time to Initial Assessment (95th Percentile) for ambulance patients for December 2017 was 00:04. This report shows the time (in whole minutes) between patients' arrival and their initial assessment. The longest time we have reported in the last 25 Months is 00:05 in October 2017. The benchmarking data is extracted from the A&E HES Data.				The A&E Maximum waiting time of four hours from arrival to admission/ transfer/ discharge during December 2017 was 88.6%. The lowest we have reported in the last 25 months was 85.1% in January 2017. The rate for this month was below the 95% standard.	
	In spite of the difficulties faced by A&E s in December the Time to Initial Assessment - "Time from arrival to time of assessment by a senior clinician" for all patients arriving by ambulance remained at 00:04 mins, the same as November 2017.	00:04	Rate This Month		01:05	Rate This Month	
	Same	Compared to last Month	Worse		Compared to last Month		
		Data Quality		Data Quality		Benchmarking taken from NHS England (Data used for SitRep Returns) Data is quarterly.	
		The time from arrival to start of definitive treatment (Median) from a decision-making clinician in December increased by 00.08 mins when compared to November 2017. A decision-making clinician includes a Doctor or Emergency Nurse Practitioner.		The maximum waiting time of four hours from arrival to admission, transfer or discharge in December 2017 was reduced to 88.6% an increase of 2.6% compared to November 2017 which was 91.2% The Trust continues to work really hard to ensure all our patients are seen as quickly as possible.			