

## Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust

Percentage of Unplanned Re-attendances		Total time spent in A&E department													
<p><b>% of Unplanned Re-attendances</b></p> <p>Rate</p> <p>100% 8% 6% 4% 2% 0%</p> <p>Jul-18 Aug-18 Sep-18 Oct-18 Nov-18 Dec-18 Jan-19 Feb-19 Mar-19 Apr-19 May-19 Jun-19</p> <p>— % of Unplanned Re-attendances — 95th Percentile over last 25 Months of available data — Standard — % of Unplanned Re-attendances (NHS England)</p>	<p><b>Description of Data</b></p> <p>The unplanned re attendance rate for June 2019 was 0.44%; the highest we have reported in the last 25 months was 0.45% for April 2019. The rate for this month remains within the 5% standard. The benchmarking is extracted from the A&amp;E HES Data</p>	<p><b>Admitted &amp; Non Admitted - Longest Time Recorded</b></p> <p>Rate</p> <p>23:45 21:21 18:57 16:33 14:09 11:45 09:21 06:57 04:33 02:09</p> <p>Jul-18 Aug-18 Sep-18 Oct-18 Nov-18 Dec-18 Jan-19 Feb-19 Mar-19 Apr-19 May-19 Jun-19</p> <p>— Admitted &amp; Non Admitted, Longest Time Recorded — 95th Percentile over last 25 Months of available data — Standard</p>	<p><b>Description of Data</b></p> <p>The longest time recorded in A&amp;E for all patients for June 2019 was 17:38 Hours, the highest we have reported in the last 25 months was 23:08 for January 2019. The longest time recorded was below the standard of 04:00 Hours. The longest wait Benchmarking is particularly sensitive to poor data quality and definitional issues, which is why some unusually high values may be observed, therefore no benchmarking has been used.</p>												
<p>The unplanned re-attendance rate for June 2019 was 0.44%, a slight increase (0.02%) of patients that made an "unplanned" re-attendance compared to May 2019 where the re-attendance rate was 0.42%. The Trust remains consistently within the 5% standard.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">0.44%</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Worse</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="text-align: center;">Data Quality</td> <td style="text-align: center;">Data Quality</td> </tr> </table>	0.44%	Rate This Month	Worse	Compared to last Month	Data Quality	Data Quality	<p>In June 2019, the longest time recorded in A&amp;E was 17:38 hours. This was a very poorly patient, taken straight to Resus. The patient required multi-specialty review, Surgical, Medical and Anaesthetic intervention. The patients condition needed to be stabilized before safe transfer could be made to the Trusts Department of Critical Care.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">17:38</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Better</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="text-align: center;">Data Quality</td> <td style="text-align: center;">Data Quality</td> </tr> </table>	17:38	Rate This Month	Better	Compared to last Month	Data Quality	Data Quality
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<p><b>% of people who leave the A&amp;E Department without being seen</b></p> <p>Rate</p> <p>10.00% 8.00% 6.00% 4.00% 2.00% 0.00%</p> <p>Jul-18 Aug-18 Sep-18 Oct-18 Nov-18 Dec-18 Jan-19 Feb-19 Mar-19 Apr-19 May-19 Jun-19</p> <p>— The percentage of people who leave the A&amp;E Department without being seen — 95th Percentile over last 25 Months of available data — Standard — The percentage of people who leave the A&amp;E Department without being seen (NHS England)</p>	<p><b>Description of Data</b></p> <p>The percentage of people who left the A&amp;E Department without being seen for June 2019 was 2.8%; the highest we have reported in the last 25 months was April 2017 at 4.2%. The rate for this month was within the 5% standard.</p>	<p><b>Admitted - Longest Time Recorded 95th Percentile</b></p> <p>Rate</p> <p>16:48 14:24 12:00 09:36 07:12 04:48 02:24 00:00</p> <p>Jul-18 Aug-18 Sep-18 Oct-18 Nov-18 Dec-18 Jan-19 Feb-19 Mar-19 Apr-19 May-19 Jun-19</p> <p>— 95th percentile Admitted, Total Time in A&amp;E — 95th Percentile over last 25 Months of available data — 95th percentile Admitted, Total Time in A&amp;E (NHS England)</p>	<p><b>Description of Data</b></p> <p>The longest time recorded (95th Percentile) in A&amp;E for admitted Patients for June 2019 was 08:45 Hours; the highest we have reported in the last 25 months was 09:26 Hours in February 2019. The benchmarking is extracted from the A&amp;E HES Data.</p>												
<p>The percentage of people leaving A&amp;E without being seen throughout June 2019 was 2.8% showing a minimal (0.1%) increase compared to May 2019 which was 2.7%. We remain committed to ensuring patients are kept informed of delays during busy times and ensure waiting times are displayed and updated frequently.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">2.80%</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Worse</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="text-align: center;">Data Quality</td> <td style="text-align: center;">Data Quality</td> </tr> </table>	2.80%	Rate This Month	Worse	Compared to last Month	Data Quality	Data Quality	<p>The time taken from patient arrival to admission (95th percentile) in June 2019 was 08:45 hours, an increase of 00:14 mins compared to May 2019 which was 08:31 hours (95th percentile) The daily Trust Operational meetings ensure that all care groups are up to date with any capacity and flow issues throughout the organisation, and, that all escalation plans are followed and actions to restore deployed.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">08:45</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Worse</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="text-align: center;">Data Quality</td> <td style="text-align: center;">Data Quality</td> </tr> </table>	08:45	Rate This Month	Worse	Compared to last Month	Data Quality	Data Quality
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<p><b>Time to Initial Assessment (Ambulance Patients only) - 95th Percentile</b></p> <p>Rate</p> <p>00:32 00:24 00:16 00:08 00:00</p> <p>Jul-18 Aug-18 Sep-18 Oct-18 Nov-18 Dec-18 Jan-19 Feb-19 Mar-19 Apr-19 May-19 Jun-19</p> <p>— Time to Initial Assessment - 95th Percentile — 95th Percentile over last 25 Months of available data — Standard — Time to Initial Assessment - 95th Percentile (NHS England)</p>	<p><b>Description of Data</b></p> <p>The Time to Initial Assessment (95th Percentile) for ambulance patients for June 2019 was 00:22. This report shows the time (in whole minutes) between patients' arrival and their initial assessment. The longest time we have reported in the last 25 Months was 00:25 in March 2019. The benchmarking data is extracted from the A&amp;E HES Data.</p>	<p><b>Time from arrival to start of definitive treatment from a decision making clinician (Median)</b></p> <p>Rate</p> <p>01:12 01:04 00:57 00:50 00:43 00:36 00:28 00:21 00:14 00:07 00:00</p> <p>Jul-18 Aug-18 Sep-18 Oct-18 Nov-18 Dec-18 Jan-19 Feb-19 Mar-19 Apr-19 May-19 Jun-19</p> <p>— Time from arrival to start of definitive treatment from a decision making clinician (Median) — 95th Percentile over last 25 Months of available data — Standard — Time from arrival to start of definitive treatment from a decision making clinician (Median) (NHS England)</p>	<p><b>Description of Data</b></p> <p>Time from arrival to start of definitive treatment from a decision-making clinician (Median) for June 2019 was 01:00 Hour; the highest we have reported in the last 25 months was 01:05 Hours for December 2017. The rate for this month was within the 01:00 Hour standard. The benchmarking is extracted from the A&amp;E HES Data.</p>												
<p>The Time to Initial Assessment - "Time from arrival to time of assessment by a senior clinician" for patients arriving by ambulance in June 2019 was 00:22 mins an increase of 0.04 mins compared to May 2019 which was 00:18 mins</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">00:22</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Worse</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="text-align: center;">Data Quality</td> <td style="text-align: center;">Data Quality</td> </tr> </table>	00:22	Rate This Month	Worse	Compared to last Month	Data Quality	Data Quality	<p>The time from arrival to start of definitive treatment (Median) from a decision-making clinician in June 2019 was 01:00 hrs, showing an increase of 0.04 mins compared with May 2019 which was 00:56 mins A decision-making clinician includes a Doctor or Emergency Nurse Practitioner.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">01:00</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Worse</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="text-align: center;">Data Quality</td> <td style="text-align: center;">Data Quality</td> </tr> </table>	01:00	Rate This Month	Worse	Compared to last Month	Data Quality	Data Quality
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<p><b>A&amp;E: Maximum waiting time of four hours from arrival / admission / transfer / discharge</b></p> <p>Rate</p> <p>100.0% 90.0% 80.0% 70.0% 60.0%</p> <p>Jul-18 Aug-18 Sep-18 Oct-18 Nov-18 Dec-18 Jan-19 Feb-19 Mar-19 Apr-19 May-19 Jun-19</p> <p>— A&amp;E: Maximum waiting time of four hours from arrival / admission / transfer / discharge</p>	<p><b>Description of Data</b></p> <p>The A&amp;E Maximum Waiting Time of four hours from arrival to admission / transfer / discharge during June 2019 was 91.4%. The lowest we have reported in the last 25 months was 87.7% in January 2018. The rate for this month was below the 95% standard. Benchmarking taken from NHS England (Data used for SitRep Returns) Data is quarterly.</p>	<p>The A&amp;E Maximum waiting time of four hours from arrival to admission/transfer/discharge during June 2019 was 91.4% slightly worse ( 1%) compared to May 2019 when it was 92.4% The Trust continues to work really hard to ensure all our patients are seen s quickly as possible.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">91.4%</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Worse</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="text-align: center;">Data Quality</td> <td style="text-align: center;">Data Quality</td> </tr> </table>	91.4%	Rate This Month	Worse	Compared to last Month	Data Quality	Data Quality						
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