

## Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust

Percentage of Unplanned Re-attendances		Total time spent in A&E department																			
<p><b>% of Unplanned Re-attendances</b></p> <p>Rate</p> <p>10% 5% 0%</p> <p>Jun-17 Jul-17 Aug-17 Sep-17 Oct-17 Nov-17 Dec-17 Jan-18 Feb-18 Mar-18 Apr-18 May-18</p> <p>— % of Unplanned Re-attendances — 95th Percentile over last 25 months of available data — Standard — % of Unplanned Re-attendances (NHS England)</p>	<p><b>Description of Data</b></p> <p>The unplanned re attendance rate for May 2018 was 0.37%; the highest we have reported in the last 25 months was 0.44% for March 2017. The rate for this month remains within the 5% standard. The benchmarking is extracted from the A&amp;E HES Data</p>	<p><b>Admitted &amp; Non Admitted-Longest Time Recorded</b></p> <p>Rate</p> <p>23:45 21:21 18:57 16:33 14:09 11:45 09:21 06:57 04:33 02:09</p> <p>Jun-17 Jul-17 Aug-17 Sep-17 Oct-17 Nov-17 Dec-17 Jan-18 Feb-18 Mar-18 Apr-18 May-18</p> <p>— Admitted &amp; Non Admitted, Longest Time Recorded — 95th Percentile over last 25 Months of available data — Standard</p>	<p><b>Description of Data</b></p> <p>The longest time recorded in A&amp;E for all patients for May 2018 was 16:07 Hours, the highest we have reported in the last 25 months was 22:26 Hours for December 2016. The longest time recorded was below the standard of 04:00 Hours. The longest wait Benchmarking is particularly sensitive to poor data quality and definitional issues, which is why some unusually high values may be observed, therefore no benchmarking has been used.</p>																		
<p>The unplanned re-attendance rate for May 2018 was 0.37%, a slight increase (0.13%) compared to April's re-attendance rate which was 0.24%.</p> <p>The Trust remains consistently within the 5% standard.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">0.37%</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Worse</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="background-color: #90EE90;"></td> <td style="text-align: center;">Data Quality</td> </tr> </table>	0.37%	Rate This Month	Worse	Compared to last Month		Data Quality	<p>In May 2018 the longest time recorded in A&amp;E was 16.07 hours. The patient arrived by 999 ambulance. On arrival the patient was assessed and a full set of observations were performed and investigative bloods requested. The patient was seen by A&amp;E Doctor where further investigations were required and referral to other specialty was made. The patient deteriorated and was transferred into Resus for close monitoring, observation and treatment. CT (Scan) was required along multi-specialist intervention and consenting treatment in Resus. Once stable for transfer to Ward the patient was admitted.</p>	<p><b>Admitted &amp; Non Admitted-Longest Time Recorded 95th Percentile</b></p> <p>Rate</p> <p>10:48 09:36 08:24 07:12 06:00 04:48 03:36 02:24 01:12 00:00</p> <p>Jun-17 Jul-17 Aug-17 Sep-17 Oct-17 Nov-17 Dec-17 Jan-18 Feb-18 Mar-18 Apr-18 May-18</p> <p>— 95th percentile Admitted &amp; Non Admitted, Total Time in A&amp;E — 95th Percentile over last 25 Months of available data — 95th Percentile Admitted &amp; Non Admitted Total Time in A&amp;E (NHS England)</p>	<p><b>Description of Data</b></p> <p>The Longest time recorded (95th Percentile) in A&amp;E for all patients for May 2018 was 04:35 Hours; the highest we have reported in the last 25 months was January 2017 at 07:42 Hours. The benchmarking is extracted from the A&amp;E HES Data</p>											
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Percentage of people who leave the A&E Department without being seen		Total time spent in A&E department																			
<p><b>% of people who leave the A&amp;E Department without being seen</b></p> <p>Rate</p> <p>10.00% 6.00% 0.00%</p> <p>Jun-17 Jul-17 Aug-17 Sep-17 Oct-17 Nov-17 Dec-17 Jan-18 Feb-18 Mar-18 Apr-18 May-18</p> <p>— The percentage of people who leave the A&amp;E Department without being seen — 95th Percentile over last 25 Months of available data — Standard — The percentage of people who leave the A&amp;E Department without being seen (NHS England)</p>	<p><b>Description of Data</b></p> <p>The percentage of people who left the A&amp;E Department without being seen for May 2018 was 2.90%; the highest we have reported in the last 25 months was April 2017 at 4.2%. The rate for this month was within the 5% standard.</p>	<p><b>Admitted-Longest Time Recorded 95th Percentile</b></p> <p>Rate</p> <p>16:48 14:24 12:00 09:36 07:12 04:48 02:24 00:00</p> <p>Jun-17 Jul-17 Aug-17 Sep-17 Oct-17 Nov-17 Dec-17 Jan-18 Feb-18 Mar-18 Apr-18 May-18</p> <p>— 95th Percentile over last 25 Months of available data — 95th Percentile Admitted, Total Time in A&amp;E — 95th Percentile Admitted, Total Time in A&amp;E (NHS England)</p>	<p><b>Description of Data</b></p> <p>The longest time recorded (95th Percentile) in A&amp;E for admitted Patients for May 2018 was 07:20 Hours; the highest we have reported in the last 25 months was 12:59 Hours in January 2017. The benchmarking is extracted from the A&amp;E HES Data.</p>																		
<p>The percentage of people leaving A&amp;E without being seen throughout May 2018 was 2.90% a reduction of 0.60% compared to April where 3.50% left without being seen. We remain committed to ensuring patients are kept informed of delays during busy times and ensure waiting times are displayed and updated frequently.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">2.90%</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Better</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="background-color: #90EE90;"></td> <td style="text-align: center;">Data Quality</td> </tr> </table>	2.90%	Rate This Month	Better	Compared to last Month		Data Quality	<p>The time taken from patient arrival to admission (95th percentile) in May 2018 was 07:20 hours a reduction of 00:35 mins compared to April 2018 which was 07:55hrs. The daily Trust Operational meetings ensure that all care groups are up to date with any capacity and flow issues throughout the organisation, and, that all escalation plans are followed and actions to restore deployed.</p>	<p><b>Non Admitted-Longest Time Recorded 95th Percentile</b></p> <p>Rate</p> <p>08:24 07:12 06:00 04:48 03:36 02:24 01:12 00:00</p> <p>Jun-17 Jul-17 Aug-17 Sep-17 Oct-17 Nov-17 Dec-17 Jan-18 Feb-18 Mar-18 Apr-18 May-18</p> <p>— 95th percentile Non Admitted, Total Time in A&amp;E — 95th Percentile over last 25 Months of available data — 95th percentile Non Admitted, Total Time in A&amp;E (NHS England)</p>	<p><b>Description of Data</b></p> <p>The Longest time recorded (95th Percentile) in A&amp;E for non admitted patients for May 2018 was 03:59 Hours; the highest we have reported in the last 25 months was 05:22 Hours in January 2017. The benchmarking is extracted from the A&amp;E HES Data.</p>											
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<p>The waiting time (95th Percentile) for non-admitted patients in May 2018 was 03:59 hrs, a slight improvement (00:01 min) compared to April 2018 which was 04:00 hours. We continue to remain committed to ensuring that all our patients are seen as quickly as possible by the most appropriate clinician.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">03:59</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Better</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="background-color: #FFD700;"></td> <td style="text-align: center;">Data Quality</td> </tr> </table>	03:59	Rate This Month	Better	Compared to last Month		Data Quality	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">16:07</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Worse</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="background-color: #90EE90;"></td> <td style="text-align: center;">Data Quality</td> </tr> </table>	16:07	Rate This Month	Worse	Compared to last Month		Data Quality	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">04:35</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Better</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="background-color: #FFD700;"></td> <td style="text-align: center;">Data Quality</td> </tr> </table>	04:35	Rate This Month	Better	Compared to last Month		Data Quality
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Time to Initial Assessment (Ambulance Patients only) - 95th Percentile		Time to arrival to start of definitive treatment from a decision making clinician (Median)																			
<p><b>Time to Initial Assessment (Ambulance Patients only) - 95th Percentile</b></p> <p>Rate</p> <p>02:09 01:55 01:40 01:26 01:12 00:57 00:43 00:28 00:14 00:00</p> <p>Jun-17 Jul-17 Aug-17 Sep-17 Oct-17 Nov-17 Dec-17 Jan-18 Feb-18 Mar-18 Apr-18 May-18</p> <p>— Time to Initial Assessment - 95th Percentile — 95th Percentile over last 25 Months of available data — Standard — Time to Initial Assessment - 95th Percentile (NHS England)</p>	<p><b>Description of Data</b></p> <p>The Time to Initial Assessment (95th Percentile) for ambulance patients for May 2018 was 00:04. This report shows the time (in whole minutes) between patients' arrival and their initial assessment. The longest time we have reported in the last 25 Months is 00:05 in October 2017. The benchmarking data is extracted from the A&amp;E HES Data.</p>	<p><b>Time to arrival to start of definitive treatment from a decision making clinician (Median)</b></p> <p>Rate</p> <p>01:12 01:04 00:57 00:50 00:43 00:36 00:29 00:22 00:14 00:07 00:00</p> <p>Jun-17 Jul-17 Aug-17 Sep-17 Oct-17 Nov-17 Dec-17 Jan-18 Feb-18 Mar-18 Apr-18 May-18</p> <p>— Time to arrival to start of definitive treatment from a decision making clinician (Median) — 95th Percentile over last 25 Months of available data — Standard — Time to arrival to start of definitive treatment from a decision making clinician (Median) (NHS England)</p>	<p><b>Description of Data</b></p> <p>Time from arrival to start of definitive treatment from a decision-making clinician (Median) for May 2018 was 00:54 Hour; the highest we have reported in the last 25 months was 01:07 Hours for December 2016. The rate for this month was within the 01:00 Hour standard. The benchmarking is extracted from the A&amp;E HES Data.</p>																		
<p>The Time to Initial Assessment - "Time from arrival to time of assessment by a senior clinician" for patients arriving by ambulance in May 2018 remained at 00:04 mins, the same as April 2018</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">00:04</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Same</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="background-color: #FFD700;"></td> <td style="text-align: center;">Data Quality</td> </tr> </table>	00:04	Rate This Month	Same	Compared to last Month		Data Quality	<p>The time from arrival to start of definitive treatment (Median) from a decision-making clinician in May 2018 reduced to 00:54 mins, an improvement of 00:06 mins compared to April 2018 which was 01:00 hrs</p> <p>A decision-making clinician includes a Doctor or Emergency Nurse Practitioner.</p>	<p><b>A&amp;E: Maximum waiting time of four hours from arrival / admission/ transfer/ discharge</b></p> <p>Rate</p> <p>100.0% 90.0% 80.0% 70.0% 60.0%</p> <p>Jun-17 Jul-17 Aug-17 Sep-17 Oct-17 Nov-17 Dec-17 Jan-18 Feb-18 Mar-18 Apr-18 May-18</p> <p>— A&amp;E: Maximum waiting time of four hours from arrival/ admission/ transfer/ discharge</p>	<p><b>Description of Data</b></p> <p>The A&amp;E Maximum Waiting Time of four hours from arrival to admission / transfer/ discharge during May 2018 was 94.6%. The lowest we have reported in the last 25 months was 85.1% in January 2017. The rate for this month was below the 95% standard.</p>											
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<p>The percentage of patients waiting more than 4 hrs from arrival to admission/transfer or discharge in May 2018 was 94.6%, in April 2018 it was 92.3% a variance of 2.31% The Trust continues to work really hard to ensure all our patients are seen as quickly as possible.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">00:54</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Better</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="background-color: #FFD700;"></td> <td style="text-align: center;">Data Quality</td> </tr> </table>	00:54	Rate This Month	Better	Compared to last Month		Data Quality	<p>Benchmarking taken from NHS England (Data used for SitRep Returns) Data is quarterly.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">94.6%</td> <td style="text-align: center;">Rate This Month</td> </tr> <tr> <td style="text-align: center;">Better</td> <td style="text-align: center;">Compared to last Month</td> </tr> <tr> <td style="background-color: #FFD700;"></td> <td style="text-align: center;">Data Quality</td> </tr> </table>	94.6%	Rate This Month	Better	Compared to last Month		Data Quality						
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