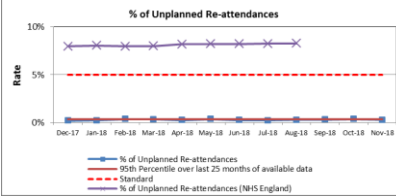


Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust

Percentage of Unplanned Re-attendances

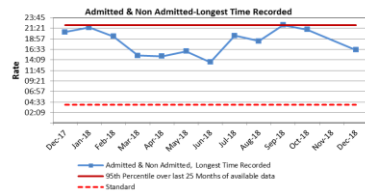


**Description of Data**  
The unplanned re attendance rate for November 2018 was 0.28%; the highest we have reported in the last 25 months was 0.44% for March 2017. The rate for this month remains within the 5% standard. The benchmarking is extracted from the A&E HES Data

The unplanned re-attendance rate for November 2018 was 0.28, a reduction of (0.09%) in patients that made an "unplanned" re-attendance compared to October 2018 where the re-attendance rate was 0.37%. The Trust remains consistently within the 5% standard.

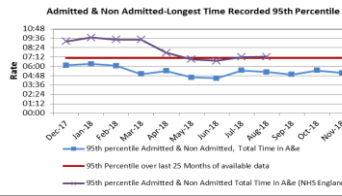
0.28%	Rate This Month
Better	Compared to last Month
	Data Quality

Total time spent in A&E department



**Description of Data**  
The longest time recorded in A&E for all patients for November 2018 was 16:26 Hours, the highest we have reported in the last 25 months was 22:26 Hours for December 2016. The longest time recorded was below the standard of 04:00 Hours. The longest wait Benchmarking is particularly sensitive to poor data quality and definitional issues, which is why some unusually high values may be observed, therefore no benchmarking has been used.

16:26	Rate This Month
Better	Compared to last Month
	Data Quality

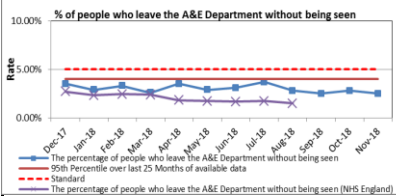


**Description of Data**  
The Longest time recorded (95th Percentile) in A&E for all patients for November 2018 was 05:10 Hours; the highest we have reported in the last 25 months was January 2017 at 07:42 Hours. The benchmarking is extracted from the A&E HES Data

The time waiting in A&E (95th Percentile) for both admitted and non-admitted patients in November 2018 was 05:10 hrs, showing a reduction of 0.19 mins compared to October 2018 which was 05:29 hrs. All care groups work closely to reduce the time it takes for ALL our patients to be seen/treated/discharged or admitted following A&E attendance. Operational meetings continue to be held four times each day to look at any blockages, discharges and review bed capacity.

05:10	Rate This Month
Better	Compared to last Month
	Data Quality

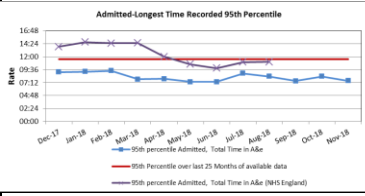
Percentage of people who leave the A&E Department without being seen



**Description of Data**  
The percentage of people who left the A&E Department without being seen for November 2018 was 2.50%; the highest we have reported in the last 25 months was April 2017 at 4.2%. The rate for this month was within the 5% standard.

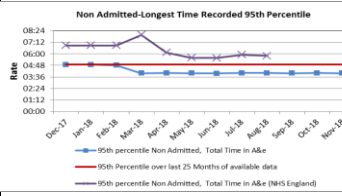
The percentage of people leaving A&E without being seen throughout November 2018 was 2.50% a reduction of 0.30% compared to October 2018 when it was 2.80%. We remain committed to ensuring patients are kept informed of delays during busy times and ensure waiting times are displayed and updated frequently.

2.50%	Rate This Month
Better	Compared to last Month
	Data Quality



**Description of Data**  
The longest time recorded (95th Percentile) in A&E for admitted Patients for November 2018 was 07:32 Hours; the highest we have reported in the last 25 months was 12:59 Hours in January 2017. The benchmarking is extracted from the A&E HES Data.

07:32	Rate This Month
Better	Compared to last Month
	Data Quality

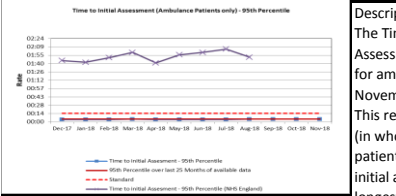


**Description of Data**  
The Longest time recorded (95th Percentile) in A&E for non admitted patients for November 2018 was 03:59 Hours; the highest we have reported in the last 25 months was 05:22 Hours in January 2017. The benchmarking is extracted from the A&E HES Data.

The waiting time (95th Percentile) for non-admitted patients in November 2018 was 03:59 hours a reduction (0.01 min) compared to October 2018 which was 04:00 hrs. We continue to remain committed to ensuring that all our patients are seen as quickly as possible by the most appropriate clinician.

03:59	Rate This Month
Better	Compared to last Month
	Data Quality

Time to Initial Assessment (Ambulance Patients only) - 95th Percentile

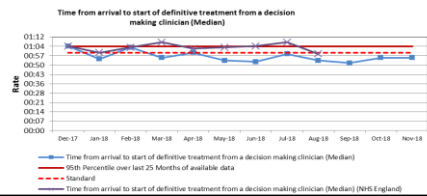


**Description of Data**  
The Time to Initial Assessment (95th Percentile) for ambulance patients for November 2018 was 00:05. This report shows the time (in whole minutes) between patients' arrival and their initial assessment. The longest time we have reported in the last 25 Months is 00:05 in October 2017. The benchmarking data is extracted from the A&E HES Data.

The Time to Initial Assessment - "Time from arrival to time of assessment by a senior clinician" for patients arriving by ambulance in November remains at 00:05 mins, the same as it was in October 2018

00:05	Rate This Month
Same	Compared to last Month
	Data Quality

Time from arrival to start of definitive treatment from a decision making clinician (Median)

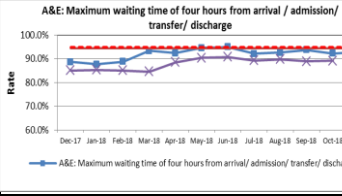


**Description of Data**  
Time from arrival to start of definitive treatment from a decision-making clinician (Median) for November 2018 was 00:56 Hour; the highest we have reported in the last 25 months was 01:07 Hours for December 2016. The rate for this month was within the 01:00 Hour standard. The benchmarking is extracted from the A&E HES Data.

The time from arrival to start of definitive treatment (Median) from a decision-making clinician in November 2018 was 00:56 hrs the same as it was in October 2018  
A decision-making clinician includes a Doctor or Emergency Nurse Practitioner.

00:56	Rate This Month
Same	Compared to last Month
	Data Quality

A&E: Maximum waiting time of four hours from arrival to admission/ transfer/ discharge



**Description of Data**  
The A&E Maximum Waiting Time of four hours from arrival to admission / transfer/ discharge during November 2018 was 92.9%. The lowest we have reported in the last 25 months was 85.1% in January 2017. The rate for this month was below the 95% standard. Benchmarking taken from NHS England (Data used for SitRep Returns) Data is quarterly.

The percentage of patients waiting more than 4 hrs from arrival to admission/transfer or discharge in November 2018 was 92.9% a slight increase (0.07%) compared to October 2018 which was 93.2%. The Trust continues to work really hard to ensure all our patients are seen as quickly as possible.

92.9%	Rate This Month
Worse	Compared to last Month
	Data Quality