### Who we are

The Doncaster & Bassetlaw Audiology Department provides a comprehensive adult and paediatric hearing aid service, along side hearing therapy and balance testing.

Our Adult service is provided by a team of:

#### Audiologists:

Specialising in hearing diagnostics and rehabilitation;

- Senior Assistant Technical Officers:

  Specialising in Hearing aid fitting and repair;
- Hearing Therapist:

Providing hearing therapy, tinnitus counseling, balance rehabilitation, relaxation training and training aspects of hearing impairment and communication.

The department fits a range of behind the ear hearing aids, allowing us to find the most suitable option for each patient. We have options of different sizes, earpieces and colours that are designed to match the patients hair.

### How to contact us

Doncaster and Mexborough

Hearing Rehabilitation Centre

Chequer Road Clinic Chequer Road Doncaster DN1 2AD

Tel: 01302 644950 Fax: 01302 644956

Text: 07796174900

Email: hearing.rehab@dbh.nhs.uk

Retford and Bassetlaw

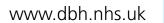
**Hearing Services** 

Retford Hospital North Road Retford Nottinghamshire DN22 7XF

Tel: 01777 863306 Fax: 01777 862380

Text: 07787263274

Email: hearing.reford@dbh.nhs.uk











### Direct Referral to Audiology



To find the service on Choose and Book, select:

Speciality:

Diagnostic Physiological Measurement

Clinical Type: Audiology

This service is available at;

Doncaster Royal Infirmary (Under 50's)
Chequer Road Clinic
Mexborough Montagu Hospital
Retford
Bassetlaw District General Hospital

# Direct Referral to Audiology

This is a hearing aid service for patients aged 18 years and over.

All patients referred to the Hearing Aid service will be seen by an Audiologist.

### Direct Referral Criteria

- No sudden onset of hearing loss or sudden deterioration of loss
- No vertigo or persistent otalgia in the last 90 days
- Tinnitus is not the primary complaint and there is no unilateral tinnitus
- No history of discharge in the last 90 days
- There are no perforations
- Both ears free of wax

# For Patients who already wear hearing aids:

We provide an ongoing service for our hearing aid wearers. If your patient already has hearing aids but is having problems, please ask them to contact the department directly on the details shown on the back of this leaflet.

#### Our service

- All patients are assessed within 6 weeks
- All patients are issued within 18 weeks
- All patients are offered a follow up appointment 8- 10 weeks post issue, if required.

### All our patients receive:

- Full Audiometric hearing assessment
- Communication needs assessment
- A choice of small behind the ear hearing aids (unless clinically unsuitable)
- Fully customised ear fittings
- Digital hearing aids computer programmed to individual hearing loss and needs
- Full training in operation of equipment
- Advice and support on how to get the most benefit from their hearing aids.
- Aftercare support
- Access to specialist audiology advice and support.

www.dbh.nhs.uk