The vaccine awakens

From Monday 25 September all front-line staff can get their flu jab

Count down to iFit go live
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ESR Portal launches in the coming days
Page 5

Your staff survey will arrive soon!
Page 6

Do you have some exciting news? Call us on 644244 or email us at buzz@dbh.nhs.uk
GET YOUR FLU JAB

MONTAGU
THE LAST FLU FIGHTER
DATES

GET YOUR FLU JAB!
ALL SESSIONS WILL BE ON
ROCKINGHAM
9.30AM TO 12.00 NOON

25 SEPTEMBER
27 SEPTEMBER
28 SEPTEMBER
2 OCTOBER
3 OCTOBER
5 OCTOBER
9 OCTOBER
13 OCTOBER
16 OCTOBER
18 OCTOBER
22 OCTOBER
25 OCTOBER
26 OCTOBER
30 OCTOBER
1 NOVEMBER
3 NOVEMBER

INITIALLY FOR STAFF DIRECTLY INVOLVED IN PATIENT CARE

BASSETLAW
THE LAST FLU FIGHTER
DATES

GET YOUR FLU JAB!

28 SEPTEMBER
10.00 TO 11.00AM IN THE BOARDROOM

4 OCTOBER
2.00 TO 3.00PM IN THE KILTON ROOM

11 OCTOBER
2.00 TO 3.00PM IN THE KILTON ROOM

18 OCTOBER
2.00 TO 3.00PM IN THE KILTON ROOM

25 OCTOBER
2.00 TO 3.00PM IN THE KILTON ROOM

INITIALLY FOR STAFF DIRECTLY INVOLVED IN PATIENT CARE

DRI
THE LAST FLU FIGHTER
DATES

GET YOUR FLU JAB!
SESSIONS EVERY DAY STARTING 25 SEPTEMBER

9.00 TO 10.00AM
AND
1.00 TO 2.00PM

WEEKEND SESSIONS RUN FROM 23 SEPTEMBER TO 15 OCTOBER

INITIALLY FOR STAFF DIRECTLY INVOLVED IN PATIENT CARE
Getting your flu jab

We are now out and about vaccinating our staff against the flu. Please note, for the first few weeks we are only targeting front-line staff (those who are directly involved in the care and treatment of patients) to ensure these members of Team DBTH are protected against the dreaded bug.

It’s particularly important to get your jab this year as early reports are suggesting that this winter will see a significant increase in cases of flu. Australia and New Zealand have both just experienced its worst flu season in many years, and previous experience suggests Britain may be hit by the same strain this winter, with NHS England Chief, Simon Stevens, asking trusts nationwide to brace themselves for a difficult period.

Getting your flu jab is just one proactive step in protecting not only yourself but also patients and colleagues. The vaccination team are currently visiting wards and departments on all of our hospital sites, so please make getting your vaccination a priority.

You can find out when and where to get your jab here: http://intranet/flu.aspx

The story so far...

While we officially started vaccinating staff this week, we have managed to get something of a head start in our efforts, meaning that we have already given the flu jab to 20%.

This is a fantastic achievement in seven days and is testament to the Trust’s dedication to ensuring that we protect ourselves against the seasonal bug. We want to say a huge thank you to everyone who has taken up their invitation to get their jab, as well as those who will soon be joining our flu fighting alliance in the coming days.

Last year we were the first Trust nationally to vaccinate over 75 per cent of frontline staff, and while we know it will be a difficult task, we are aiming for a repeat performance. If you are involved in the care and treatment of patients, ensure you get your jab and encourage colleagues to do so. Find out more about when and where you can get your vaccine here: http://intranet/flu.aspx
iFIT
Countdown to go live

**We are now four days away from iFIT going live!**

The medical records team are working hard to ensure all is in place. You can also help by making sure that all case notes that are currently in your possession are system tracked to the correct location before 5.00pm on Friday evening. This will ensure that the new system is as up to date as possible for weekend staff requiring notes.

Please check the iFIT (RFID) intranet page daily for information to support you through Go Live by clicking the link for information on how to log on, training and library process: http://intranet/documents/RFID.aspx

As of Friday evening the CRT element of CaMIS will be switched off. If you have received training the next time you switch on your PC after go live you will see the iFIT icon (see picture) on your desktop. Refresher training material and the e-learning module can be accessed via the alert bar on the Intranet.

If the iFIT icon does not appear on your desktop following Go Live, you can access the system by copying the following link into your browser: http://ifitlive-ap01.

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**User support**

**Contact details**

Check the intranet page for the detailed user support plan with contact details. Between 5.00 and 10.00pm on Friday there will be a manual process whilst we transition from CRT to iFIT. Instructions on manual tracking will be available on the intranet page. It is important that you are familiar with this process to ensure that we can continue to provide a safe service for our patients and clinicians who need urgent access to notes for delivery of care.

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**Changes to daily testing of team bleep holders**

**Starting Sunday 1 October the way we test team bleep holders will change.**

Switchboard will issue a test bleep every day as before for the Adult cardiac arrest and Paediatrics/Obstetric and Neonatal teams. Bleep holders will be asked to ring extension 642228 and leave a message with your bleep number to confirm receipt. This extension will be monitored by the Resuscitation Officers.

Responding to test bleeps is mandatory, follow up calls will be made if necessary and compliance will be monitored.
Countdown to the ESR Portal

DBTH is moving to a revamped Electronic Staff Record with self service functions. The Trust will be rolling out the system starting 2 October.

The updated system, or portal as it will be called, will allow you to log in using your eLearning username and password and access things like your personal details, your payslip and your Total Rewards Statement.

You will also be able to use the portal to view your compliance matrix to check that you are up to date with your SET training and, once enrolled, you will be able to play eLearning courses from the homepage.

The Portal will allow each user to view their personal record and update things such as your address or phone number, should they change, without the need to contact SBS.

A digital payslip will be available on the portal and you will be able to view previous payslips on here as well, making it easier to access them all in one place. Your P60 will also be available in this section.

The new portal will be accessible on your Trust PC via an icon on your desktop but you will also be able to request home access as well. The service is also available in the app store for those of you who would prefer to view your payslips and other information on your phone. Just head to your app store and search for ‘MyESR.’

Keep an eye out for an email when the system is live which will let you know how to reset your password if you need to and how to use the system.

If you’d like to learn how to use the ESR portal, you can attend a training session to get to grips with the system, what you can use it for and to ask any questions you might have, you can attend one of the sessions on the link below.

Click here to see available training dates.

Safeguarding Awareness Week

The Annual Safeguarding Awareness week runs from 2 to 6 October.

This will be incorporated into the Doncaster Safeguarding fortnight where partners will be hosting various safeguarding events across Doncaster. A timetable of events has been sent out to managers across the Trust.

Look out for our stands outside the Main Dining Room and the Women’s Hospital at DRI and the Main Entrance at Bassetlaw Hospital.

There will also be a ‘Babies Safe Sleeping’ teaching session on Monday 2 October at 11.00am in Room 3 in the Education Centre at DRI. To book a place call the Safeguarding Team on Ext. 642437.
End of Life Care
The Gold Standard Framework

The Gold Standard Framework (GSF) supports us to provide the kind of care we would wish for ourselves and our loved ones.

It aims to facilitate outstanding care for all patients in their final stage of life through early identification and recognition, better communication, assessment and anticipation of their likely needs.

In conjunction with the Advanced Care Plan the key aim is to encourage conversations around preferences and choices for future care thereby allowing the patient to have a voice should the time come when they are unable to express their wishes.

Sarah Cooper has started a twelve month secondment to facilitate awareness of The Gold Standard Framework and Advance Care Planning. The aim will be to educate and support you to have open discussions with patients and families so they may make decisions on their future on aspects such as preferred place of care. This may be whilst an inpatient in the hospital or an ongoing process when discharged to community but the key element is good communication between primary and secondary services to facilitate these decisions.

Staff Survey 2017
Coming Soon

The staff survey provides staff with an opportunity to have their say, share their experiences and highlight any issues faced as a member of DBTH.

Week commencing 9 October all Trust staff will receive an email from Picker, our staff survey provider, with a link to the survey. Please take the time to complete the survey, it should take no longer than 20 minutes to complete. This is your opportunity to have your say so we can get a picture of how things are going and how you are feeling.

The survey is made up of 30 questions and is strictly confidential, your answers will be treated in confidence and no one at the Trust will be able to identify individual responses.
RICK
THE LAST FLU FIGHTER
DICKINSON
http://intranet/flu.aspx
Quality Improvement and Innovation
Focus on diagnosing

In an earlier Buzz edition we covered tips on where to start with your Qii work. This week we’re talking about diagnosing which is about understanding the issue more.

Before moving to action and trying out any emerging ideas firstly you need to do some diagnosing and find out more. This will help you understand more about the real issues and current situation to then help you create specific areas to work on for your Qii work. Some questions to ask:

- Are there any themes in the information we have collected so far?
- What further information do we need to build a better picture of the problems and issues we have identified?
- What is the current evidence or best practice?

You could use a number of tools here to help you. One helpful tool is a cause and effect (fishbone) diagram. Here is an example fishbone someone has completed about waiting times for patients.

This method begins with identification of a problem and the ‘fishbone’ provides a template to separate and categorize the causes. This allows problems to be analysed and we recommend you do this with colleagues, as it gives everybody an insight into the problem so solutions can then be developed collaboratively.

Using this tool means that you can focus your effort on the things you feel are having the most impact and causing the problem, to improve them.

For more details about this and other practical tools see the Qii toolkit on the Qii webpages.
KIRSTY
THE LAST FLU FIGHTER
CLARKE

http://intranet/flu.aspx
Walking for Hayley

Tracy Vernon is organising a sponsored walk to raise some much needed funds for a friend and former colleague.

Hayley Crawley (was Dugdall) was the Lead TVN at Hull Royal & was one of the original members of the North East Tissue Viability Network. Hayley left her role at Hull to take up a role as Safeguarding Lead at a local CCG. Unfortunately shortly after this she was diagnosed with an aggressive and very rare form of colorectal cancer.

Hayley is crowdfunding to raise funds for a type of immunotherapy that is only available in the USA so the team are walking 44 miles from DRI to Hull Royal Infirmary to raise funds.

Read Hayley’s story here: [http://cure4hayley](http://cure4hayley).

Planned connectivity outage

On Wednesday 27 September, the Trust will be upgrading its connection to the N3 Broadband Network. This hour-long process will begin at 2.00pm and will be completed by 3.00pm.

What Impact will this upgrade have on me?
The planned outage will have a noticeable effect on several key systems, including the internet. These are listed below.

Affected Systems
- Internet access on Trust PCs (Although the Trust Intranet will still be available)
- SBS
- ESR
- Oracle
- Spine
- SCR (Summary Care Record)
- PACS Image Transfer
- Web Based Systems on N3
- TPP System One
- External ICE Requests

Please do not contact the IT Service Desk if you are experiencing connectivity issues during the hour of the upgrade.

Please note that whilst the Internet connection will be affected by the upgrade, your emails will continue to function as normal.
#ThankYou DBTH

I attended an outpatient appointment with Dr Gbemre at Bassetlaw Hospital on Tuesday 19th September at 13:30.

I wondered if you could pass on my thanks. Clinic ran on time. The female member of staff who greeted me was respectful and friendly. Dr Gbemre was excellent and explained things to me very well. I also had a blood test same day. I’ve had three now over the last few weeks and on each occasion the staff there have also treated me very well.

An excellent service all round really and I wanted to say thank you.

Falls Prevention
Paperwork update

Deborah Searson, Person Centred Care Practitioner, is holding some drop in sessions for all qualified nursing staff to go along and ask questions and view the new Daily Supervision and Engagement Assessment document.

Dates and times:
10.15 to 11.45am
4, 5, 6, 11, 12 and 13 October
Operations Room, Level 4, DRI

Further dates and times to be arranged for DRI, Bassetlaw and Montagu.

Bariatric Equipment ordering online

As from the 1 August we changed our service provider for the hire of bariatric equipment from first call mobility to Medstrom for all sites.

All bariatric hire equipment can be ordered directly from Medstrom via the online ordering system which is located via the desktop icon electronic forms-medical technical services- bariatric equipment hire (Medstrom). To hire equipment you will need a log in username and password which is generic for all staff.

Username- doncaster1
Password- medstrom

Any questions please contact either Shane or Pete in the medical equipment library on 642135.
Friday Lunchtime Lecture

Where: Lecture theatre at DRI and transmitted to Bassetlaw and Montagu

Topic: Duty of Candour

Speaker: Louise Povey Head of Patient Safety and Experience

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Caring for patients with diabetes

Patients with diabetes account for 25% of our in-patient beds.

The National Diabetes in-patient audit 2016 demonstrated that in DBTHFT 38% of in-patient drug charts had at least one medication error, 22% had at least one prescription error and 24% had at least one medication management error on the day of the audit (NADIA, 2016). With this information the Trust has now purchased access to the National Patient Safety Suite with the Virtual College for a period of 12 months.

The Virtual College offers eLearning modules which are Continued Professional Development (CPD) certified. For registered health care professionals these courses can count towards revalidation.

**The diabetes modules include:**
- Introduction to Insulin Safety
- Safe use of Insulin: Administration
- Safe use of Insulin: Prepare and Prescribe
- The Safe Management of Hypoglycaemia

**All staff in the Trust can access any of the courses provided. Other courses include:**
- The safe management of sepsis
- Female Genital Mutilation
- Minimising risk of harm from medicine overdose
- Overview of medical terminology

Registration is simple and quick online: http://nationalpatientsafetysuite.virtual-college.co.uk/england

You do not need to be on Trust site to access the Virtual College, and you can access it using any operating system. You will need your assignment number, which can be found in the top left hand corner of your payslip. When you are prompted to enter your assignment number, please ensure you enter ‘272’ first as this is unique to our Trust.

The Virtual College have a 24 hour 7 days a week automated support helpline should you have any problems. Certificates are issued on completion and we will be registering any completed courses in our Trust’s OLM E-Learning system.

Do take full advantage of this opportunity as it is currently only available for 12 months. Please direct any queries to Glenn Newton, Education Lead on glenn.newton@nhs.net or Ext. 642318.
**IPC Conference**

The annual IPC conference will be on 8 November in the Education Centre at DRI.

The event, which runs from 9.00am to 4.00pm will cover talks on cleaning, sepsis, GU Med, Influenza, managing the fallout when paediatric staff get pertussis, uroscopes and Quality Improvement and Innovation.

The event is open to everyone but please book as places are limited. To book your place please contact Jerry Day via email on jday5@nhs.net or call 644491.

Please book before 20 October.

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**Director drop-in sessions**

**Estates and Facilities**

**Kirsty Edmondson-Jones, Director of Estates and Facilities, will be offering an ‘Estates and Facilities Director Drop In Session’, for all Estates and Facilities Staff Members.**

The drop in session will be between 12.30 and 2.00pm on the dates below, for staff members to ask questions, discuss any ideas or address any concerns they may have.

- **Montagu (Admin Office)**
  - 10 November
  - 12 January

- **Bassetlaw (Estates Meeting Room)**
  - 13 October
  - 8 December
  - 26 January
  - 23 March

- **Doncaster (Estates Department)**
  - 17 November
  - 16 February
  - 29 March

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**SET Fire Safety lectures**

There are places available on the fire safety lectures which form part of your SET compliance.

It is mandatory for all staff members to attend a face to face fire lecture every 12 months.

[Click here to see available dates](#)
ALISON
THE LAST FLU FIGHTER
BOLDY
http://intranet/flu.aspx
Coping with stress

The next coping with stress workshops will be on:

- 7 November 9.00am to 12.00noon, Learning room 3, Education Centre, DRI
- 5 December 1.00 to 4.00pm, Learning room 2, Education Centre, DR

Book your place through the Health and Wellbeing Team.

Staff Physio Sessions

Advice from Physiotherapy can help you manage aches and pains.

As part of the Occupational Health and Wellbeing department’s commitment to enhancing staff health and wellbeing, we are offering staff physiotherapy drop-in sessions in the Occupational Health and Wellbeing Departments.

No appointment needed, just turn up on the dates and times below and we will see you on a first come first served basis. So come early to make sure we have time to see you.

These will be short sessions lasting a maximum of 10 minutes, offering advice and ways to help you self-manage your aches and pains.

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Venue</th>
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<tbody>
<tr>
<td>Wednesday 27 September</td>
<td>1.00 to 3.30pm</td>
<td>Bassetlaw</td>
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<tr>
<td>Monday 2 October</td>
<td>1.00 to 3.30pm</td>
<td>DRI</td>
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<tr>
<td>Wednesday 4 October</td>
<td>8.00 to 11.30am</td>
<td>DRI</td>
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<tr>
<td>Tuesday 17 October</td>
<td>1.00 to 3.00pm</td>
<td>Montagu Physio</td>
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Lunchtime Walks

Please note that there will be no lunchtime walks during October so that the Health and Wellbeing staff can focus on the flu campaign.

We encourage to keep them up amongst yourselves and get away from your desk for 15 minutes at lunch.

The walks will be starting back up again soon!
Doncaster Festival of Research

Doncaster’s Festival of Research is a week-long event which is a new initiative set to showcase the high quality of health-related research taking place in Doncaster.

The event runs from 17 to 20 October, showcases Doncaster’s existing research and innovation and demonstrates its potential for more research, to positively impact the health and wellbeing of local residents.

The keynote event on 17 October 2017 focuses on the work of Professor Steve Peters, author of the Chimp Paradox, a programme designed to help people achieve success, confidence and happiness and you are invited to attend the FREE event.

And she's off!

Holly Ridgeway-Bowyer, Assistant Clinical Photographer, is taking on a mammoth walk spread over this week to raise money for Mind, the mental health charity.

Holly is walking home from DRI to Hatfield every day this week – a mega 25 miles.

She managed her first journey last night in just 1 hour 45 minutes and all with a killer blister!

If you’d like to sponsor Holly you can head to the medical photography office and fill in her sponsor form.

Join our Facebook group

Keep up-to-date with DBTH on your favourite social network.

Search 'DBH Staff' on the social network and 'join' over 1,500 of your colleagues on the world’s most popular website!
Farewell and thank you!

On behalf of the Trust we would like to say a huge thank you to Sister Sharon Brennan who retires this month.


Sharon went on to develop and lead as a Sister, the pre op Gynae Service over the last 17 years.

Thank you for all your hard work and dedication Sharon, enjoy your retirement.

Raising funds for Mallard Ward and Gresley Unit

The Data Quality Team are planning to hold a tombola, raffle and cake sale in November.

All proceeds will go to the Mallard Ward / Gresley Unit.

If you have any unwanted gifts you could donate please to raise money for this very worthy cause, please contact the Data Quality Team on 642087/642088 or by email on dbth.centraldataquality@nhs.net.

World's biggest coffee morning

On Friday 29 September 2017 the palliative Care Team is holding a coffee morning in support of Macmillan Cancer Support.

Head to the Boardroom at Doncaster Royal Infirmary between 9.30am and 2.00pm for tea, coffee and cakes. There will also be a tombola and raffle.

For further information contact Joanne Gillear on 01302 642885 or email j.gilleard@nhs.net
Help Marjie Brave the Shave!

Marjie, who has been a medical secretary at DBTH for 16 years, is shaving her head to raise money for Macmillan Cancer Support – and for reasons very close to her heart.

Here’s her story...

I lost the love of my life Patrick, to pancreatic/liver cancer on 31 May 2017 after fighting a 16 month battle.

Pat was diagnosed on January 23 2016 after we had returned from a marvellous cruise from Southampton to New York, plus a 5 day holiday in New York. We started the cruise on 10th January 2016 and it was amazing! My first cruise and Patrick’s umpteenth. The crossing was so rough but it all added to the thrill of the trip. During the trip Patrick started to feel unwell with symptoms of nausea and side pain. We put this down to the rough crossing as he had never been sick a day in his life.

Unfortunately during our days in New York, he became so very unwell, unable to breath, pain, couldn’t walk, horrific sweats and he was so ill that I honestly thought we wouldn’t be able to travel home.

On arriving back in the UK we went straight to our local A&E department at 5am in the morning. I’d googled the symptoms etc and we came up with the conclusion that it was most likely going to be kidney stones, so we weren’t unduly worried. He was sent for a CT scan and then another repeat CT scan less than an hour after the first one and at that point I thought there may be something awful wrong. The A&E doctor came and asked me to step out the room and showed me the results of the scan. There was a mass in his pancreas and liver. He apologised and said that it was aggressive and that nothing could be done. His liver was greater than 90% diseased. I insisted he had the wrong results and that he go back and check them again. But they weren’t the wrong results.

Patrick was diagnosed on 23rd January with aggressive pancreatic/liver cancer. He was only 49. We were told that he could have anything from 3-18 months to live, but as this was a rare neuroendocrine tumour they didn’t know how positively he would react to chemotherapy or even if he was suitable for chemotherapy.

He did undergo six gruelling months of chemotherapy and at the end he was a lot improved and seemed absolutely fine. We were told that the tumours had shrunk but for how long he would be well, we didn’t know. We had six great months of him being very well and we used this time to travel and fulfil things what we would have spent a lifetime doing. We had such a short space of time in which to live. We travelled to Bangkok, cruised the Caribbean, Turkey, Spain, Scotland, Cornwall, visited family and tried to do as much as we could of Pat’s bucket list, making memories of every day.

Unfortunately, six months after his last chemo session he needed more chemotherapy and had another five months taking us up to April 2017. These sessions made Patrick horribly unwell and he was insistent that he didn’t want anymore. It broke my heart to see how much he was suffering, pain and despair he was in and I could see that he was losing hope. His appearance was changing right before my eyes. Very rapidly in May 2017 he became so unwell and over the course of five days deteriorated rapidly from being mobile and in our bed, having to have hospital equipment and syringe drivers and then death. We had discussed where Pat would like to be when his time came and he was definite that he wanted to be at home with me.

Patrick died on 31st May 2017 at 10pm at home, being held in my arms and his daughter’s arms telling him how much he was loved. Our whole world collapsed that night and I am still unsure of how to go on.

I want to show my support to all that Patrick went through and suffered to raise money for Macmillan as without their continued support and help with medical treatment, respite and equipment, this horrible experience would not have been as kind and as bearable. They made it dignified, kind and supportive. They helped with our fear and gave us the strength to see Patrick complete this final stage. Seeing all that the Macmillan team did for us made me realise that they do so much more than we know, not only for the cancer patient but for their family. I want to help make someone else’s experience of this devastating time in their lives to be as kind as it possibly can be. No-one should have to go through this horrible disease and we need to do all that we can to raise awareness and funds to enable this support to go on. Please, please give whatever you can to help these wonderful people do an amazing job. Thank you.

Click here to support Marjie!
Photo of the week

ArcelorMittal Orbit, Queen Elizabeth Olympic Park, London.

Another from the observation deck showing the slide, which is the longest and tallest tunnel slide in the world!

Taken by Gill Pickersgill, Comms & Engagement Officer (who paid to go down the slide then wimped out!)

Please keep your photos coming in, by sending them to buzz@dbh.nhs.uk (in jpeg format) and we will publish some of the best in future issues.