

Partner brief

September 2018: For more information on Partner Brief, contact email Adam Tingle, Acting Head of Communications and Engagement: Adam.Tingle@NHS.net or call 01302 644244.





Enhancing our Trauma and Orthopaedics service

This month, we began an exciting and important Quality Improvement (Qi) journey in Trauma and Orthopaedics (T&O).

This project forms an essential part of the work we are embarking upon to try to secure an 'Outstanding' rating from the Care Quality Commission (CQC) in

the near future.

With staff from the T&O service, the Qi team hosted the Trust's very first 'Value Stream Analysis' (VSA) event. Together, they looked in detail at three common orthopaedic pathways in order to celebrate what we do well as an organisation and to understand how we can do things even better. These areas were:

- Fractured neck of femur
- Knee arthroplasty
- Trauma

This initial event was extremely well-received by the T&O team, with fantastic insight, ideas and innovations shared, with firm actions to be taken forward for the benefit of patients.



Performance update

Four hour access - We achieved 92.6% against the national standard of 95%, national performance was 89.7%.

RTT – We performed slightly below our contract target, reaching 88.5 %

Cancer targets – The 62 day performance achieved the 85% standard, coming in at 86%.

HSMR – The Trust's rolling 12 month HSMR remains better than expected at 90.5.

C.Diff – One case recorded in month and better than year trajectory.

Nursing workforce - The Trust's overall planned hours versus actual hours worked was 98%.

Appraisal rate – The Trust's appraisal completion rate has remained at 78.85%.

SET training – Once again, there has been an increase in compliance with Statutory and Essential Training (SET) and at the end of August the rate was 82.49%.

Sickness absence – Year-to-date figure stands at 4.1%.



Financial position update

The Trust's deficit for month five (August 2018) was £3.4m, which is behind plan by £1.08m.

The Trust's overall financial position is at £10.9m deficit, which is £1.1m behind target.



Flu vaccination starts 1 October

From Monday 1 October, we began begin vaccinating front-line staff against the flu.

In the last two years we were the first Trust nationally to hit a vaccination rate of 75% and we want to maintain this performance for a third year running and

get as close as we can to the national standard of vaccinating 100% of front line clinical staff. In less than two weeks, we are happy to report that we have vaccinated 1,650 members of staff.



Hall Cross Academy to become a 'Foundation School for Health'

We will enter into a formal partnership with Hall Cross Academy in October 2018, making the latter a 'Foundation School in Health'.

One of the first agreements of its kind in the country, the partnership will see Team DBTH and the school working closely together, further developing opportunities for pupils wishing to pursue a career in the health service.

By becoming a Foundation School in Health, it means the central Doncaster school will benefit from increased involvement from our health professionals. This will include work experience and internships, further advice and information from experienced medics and clinicians, as well as the appointment of 'Careers Champions' at the Trust.

This is a fantastic development not only locally, but also for the wider NHS. By working closely with our partners at Hall Cross Academy we will not only further increase opportunities for students to embark on a hugely rewarding career in health, but also lay a promising and skilled foundation for the future of our local hospitals.

Looking beyond traditional routes into health professions, the partnership will also see advancement and development of vocational studies, offered locally, with opportunities for students and apprentices to be offered on-the-job learning. Importantly, this partnership won't just be about patient-facing roles, but also about career possibilities in other key areas such as Laboratories, IT, Estates and Facilities and other corporate functions within the Trust.

As an organisation, we have made significant strides in education over the past few years. In 2018 alone, the Trust trained 25% of all medical students in the region, as well as 30% of all clinical and other health professional leaners. With over 6,600 staff and 250 different professions in both caring and office roles, we are committed to developing a local workforce, fit for the future.

By partnering with Hall Cross Academy, recently rated 'Good' by Ofsted, we hope to further our commitment to providing the best learning experience for future NHS workers, across a variety of roles and professions.

The secondary school and sixth form, which is the closest in proximity to Doncaster Royal Infirmary, is widely credited for its science and performing arts departments, and educates around 2,000 students from one of the town's most diverse backgrounds both culturally and socioeconomically.

The partnership will formally commence from 19 October, when the school and Trust will come together in an official ceremony.

We hope this is the beginning of many such partnerships in the future.



Star Awards – your winners and nominees

Last month (20 September) we held our annual Star Awards, recognising those members of Team DBTH that have gone above and beyond for patient care.

Hosted by Look North's Harry Gration for the third year running, with 12

award categories, colleagues were recognised for contributions in patient care, leadership, compassion and new ideas.

The winners on the night were:

- Leader of the Year: Pauline Foulstone
- Unsung Hero of the Year: Donna Farmer
- Teaching Hospital Award (Research): Su McIlwaine
- Teaching Hospital Award (Education): Aimi Dillon
- Rising Star Award: Richard Fenton
- Star of the Year: Curtis Gracey
- Leading Improvement Award: Dr Subedi
- Caring and Compassionate Star: Denise Cowling
- Volunteer of the Year: Butterfly Volunteers
- Collaboration and Partnership Award: 100 Day Challenge Project Team
- Team of the Year (Medical and Clinical): Ward B6
- Team of the Year (Clinical support and corporate staff): IT Development Team
- Chair's Award: 100 Day Challenge Project Team

The event is sponsored by various companies and organisations who generously offer their support every year to help celebrate the local heroes of healthcare, a full list can be viewed on our website

<u>here</u>. Planning is already underway for next year's event and as a result of the demand for tickets we are looking for a larger venue to allow more people to attend this fantastic celebration of our team's achievements.



Sharing How We Care newsletter

'Sharing How We Care' is our new, monthly patient safety newsletter. In each edition, we will be sharing our learning from deaths, incidents, patient experience and ongoing work across the Trust, in order to improve the safety of our patients, as well as to celebrate our achievements.

You can read the newsletter here: www.dbth.nhs.uk/SHWC

In care settings, things can and will go wrong. However, it's how we respond to such incidents, and how we ensure that we learn from any challenges, that defines us as an organisation and team. By sharing how we care, we can understand the areas in which we have succeeded or failed and from this we can form new positive patterns and break away from bad habits.



Celebrating 2017/18

On Wednesday 19 September, Trust members were invited to attend our Annual Members Meeting (AMM) at the Keepmoat Stadium in Doncaster.

This event was an opportunity to catch up with our organisational achievements in 2017/18, as well as to hear from the Executive Team and

governors. Presentations of the Trust's annual report and accounts featured, along with a question and answer session.

Guests were also able to visit displays covering various health topics and developments at the Trust, while the Patient Experience Team were also on-hand to discuss any queries or concerns relating to the care and treatment of individual patients.

To mark the occasion, we have launched an annual edition of our Buzz newsletter. This special issue, which charts our achievements throughout the past 12 months is just over 16 pages and can be <u>viewed here</u>.



Our position on Wholly Owned Subsidiaries

NHS Improvement have asked trusts to pause any further decisions on, or transfers of staff into, a Wholly Owned Subsidiary (WOS), pending the outcome of a national consultation, the findings of which our Board of Directors will accept.

We are happy to support this request and we will not present any related business cases and will wait for further information before deciding on next steps.