



**Council of Governors: October 2019**



**Strategic objectives**

[www.dbth.nhs.uk](http://www.dbth.nhs.uk)

# Lead Governor Report



**Hazel Brand**

Lead Governor



# Key Issues for Governors

- Guiding coalition – the second workshop
- CQC Well-Red Review
- NED appointments
- Annual Members' Meeting
- Training opportunities for governors:
  1. World Patient Safety Day
  2. CQC Briefing
  3. Masterclass
  4. Skills/education event (Bassetlaw).







# Doncaster and Bassetlaw Teaching Hospitals

NHS Foundation Trust



**Thank you, any questions?**

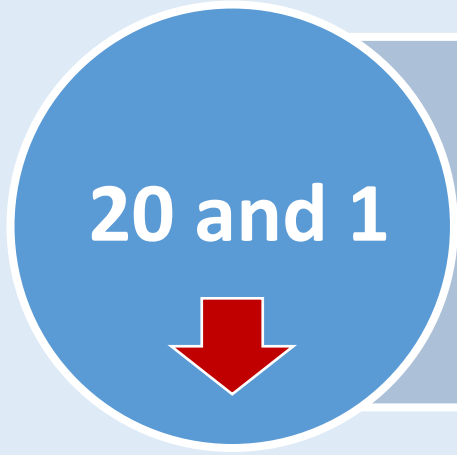
# Non-Executive Director Report



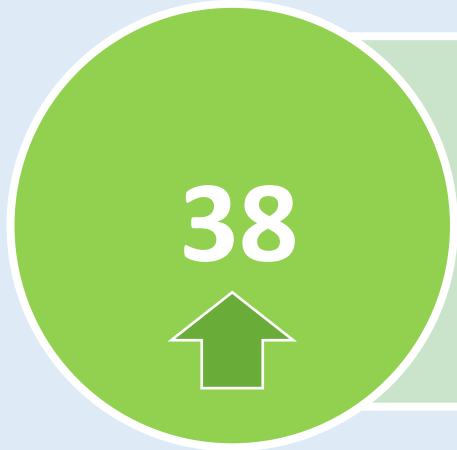
**Pat Drake**

Senior Independent Director

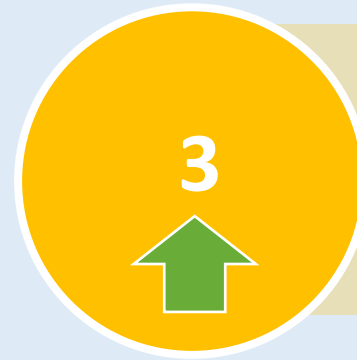




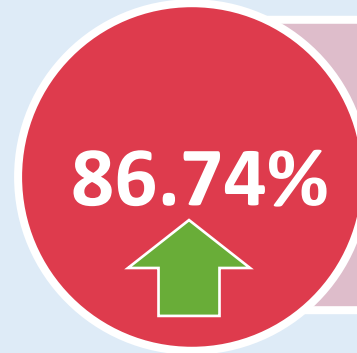
**C.Diff and MRSA cases**  
Trust below trajectory



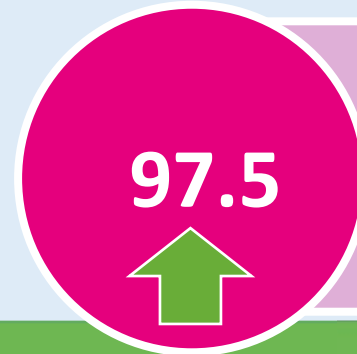
**All pressure ulcers**  
Against standard of 58.



**Serious Falls**  
Year-to-date.



**Statuary & Essential Training (SET)**



**HSMR**  
Expected range of 100.

# Other updates

- Review of complaints process following patient audit
- Accessible Information Standards
- Learning from Deaths Medical Examiner appointment
- Appraisal session results (current rate stands at 84.99%).







# Doncaster and Bassetlaw Teaching Hospitals

NHS Foundation Trust



**Thank you, any questions?**

- Finance Headlines
- Performance Headlines
- Sodexo Contract Update



**Neil Rhodes**

Deputy Chair & Non-Executive Director



# Finance headlines for September

- For month six, the Trust is slightly ahead of plan.
- Very strong cash position
- Acceptable capital planning and usage
- BUT – ‘most likely’ projected outturn now £6m below control total
- Next month – await recovery plan – but answer lies in CIPs (£2.4m) Winter pressures (£0.2m) and the remainder in mature conversation with ICS and Place colleagues about a raft of issues.

**£33m**  
Strong cash

**£6m**  
Poss Control  
deficit



# Performance headlines for September

- 4hr A+E Access was 88.7%, misses by 5% national target of 95% but better than national average 85.4, and slightly better performance than last month in challenging circumstances – Board agreed investment plan (extra staffing) last month
- 18 week referral to treatment 86.2%, misses by 4.9% national target of 92% but better than national average 85%, and slightly better performance than last month, recovery plan put in place last month – early days yet.

88.7%

4 hour A+E



86.2%

18 week

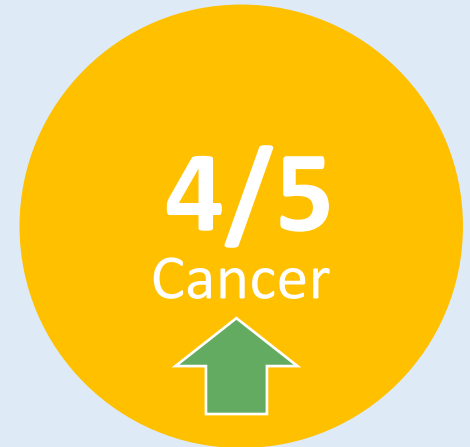
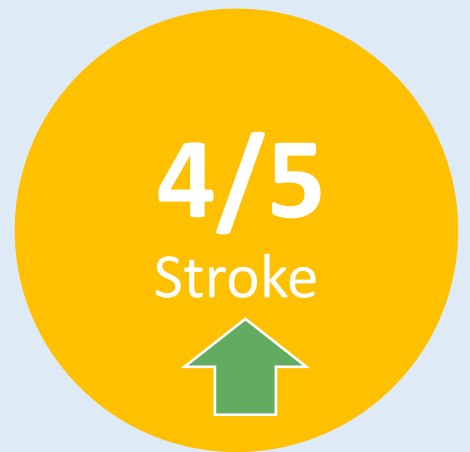
RTT





# Performance headlines for September

- 4/5 Stroke measures hit – BUT deep dive held – reviewing our take on data – we need to better understand what is important
- 4/5 Cancer targets hit – improving position.



# Sodexo Contract

- Sodexo serve circa **75,000 meals** each month
- Patient satisfaction stabilised in December 2018 at 95%, staying above the KPI for 10 months
- Complaints and Datix received as a percentage of meals served are negligible
- However, when individual complaints are serious enough to warrant a 'never event' Sodexo are held to account.



# Overview

- New Quality Assurance Process in Place
- Audits of new Quality Assurance Process
- Patient Satisfaction continues to remain stable above 95%
- Datix/Complaints are negligible as %
- Datix trends improving as a result
- KPI failure BDGH EHO 1% Service Credit in place.



# New quality process

- Five unannounced audits at DRI
- Six unannounced audits at BDGH
  - ✓ Audits confirmed new Patient Meal Production Quality Assurance checks in place
- Several meals have been removed from service and replaced as a result
- Accuracy and Poor Quality Datix trend improved over period as a result.





# New focus moving forwards

- Staff and retail issues
- Quality and presentation of offer at three sites
- Provision of standard NHS meal (sub £3)
- Bassetlaw restaurant offer – options
- BUT ALWAYS – close eye on patient meals.





# Doncaster and Bassetlaw Teaching Hospitals

NHS Foundation Trust



**Thank you, any questions?**

# Non-Executive Director Report



**Sheena Mcdonnell**

Non-Executive Director



# This is me

- My skills, passions and contribution
- As Non-Executive Director, I lead on Charitable Funds Committee
- Fred and Ann Green Advisory Group
- Freedom To Speak Up Guardian
- QEC
- Audit and Risk
- Ethics Committee.





# Charitable Funds Committee

**Purpose:** A registered charity that raises, manages and distributes funds to enhance patient care and experience above and beyond what is provided by the NHS.

- Membership
- Fundraising Strategy
- Annual Accounts



# Other activities

- Council of Governors
- Buddying Support
- NHS Conferences
- Quality Improvement Approaches
- Chairing Consultant Panels
- Charitable Funds Activities
- Appeals
- Awareness Raising Campaigns





# Doncaster and Bassetlaw Teaching Hospitals

NHS Foundation Trust



**Thank you, any questions?**

*Richard Parker*

**Richard Parker OBE**

Chief Executive





# Update from the Chief Executive

- We completed our **CQC Inspection** in early October, results will be shared later this year.
- This month we launched '**eObservations**' – a new system which uses mobile devices to care for patients.
- We hosted our biggest ever Star Awards, attracted around 400 colleagues at the Doncaster Dome.
- We began our flu vaccination campaign in early October, and have to-date given the jab to more 3,000 colleagues.



# Update from the Chief Executive

- We reorganised our Training and Education Department and Research and Development team into a new corporate directorate called 'Education and Research'
- We launched the 'Doncaster and Bassetlaw Health Services' pharmacy
- The Trust received region-leading Cancer Patient Experience results, a vast improvement over last year
- Finally, the Trust was named amongst 78 others to receive a share of £200 million for cancer screening.



*Suzy Brain England*

**Suzy Brain England OBE**

Chair of the Board



# Update from the Chair

- Last month I celebrated World Patient Safety Day with colleagues, also marking the launch of the Quality Accreditation Tool (dQAT) at the Trust
- We also held another successful and well-attended Annual Members Meeting, celebrating our achievements in 2018/19.
- I took part in the CQC inspection process, particularly the 'Use of Resources' and 'Well-Led' segments
- The refreshed Doncaster 'Place Plan' was launched to ensure we have excellent and sustainable services long into the future.





# Update from the Chair

- I had the opportunity, with other executive and non-executive colleagues, to understand the South Yorkshire and Bassetlaw Integrated Care System's (ICS) response to the NHS Long-term Plan
- At the start of the month, I was able to participate in the Continuity of Carer launch with our Maternity team
- I was also pleased to meet our new Library Services Manager, Katherine Frances and welcome her to the Trust
- Finally, with colleagues I was happy to support National Allied Health Professionals Day.





# Doncaster and Bassetlaw Teaching Hospitals

NHS Foundation Trust



Thank you, any questions?

# Stay in touch

Keep up-to-date with the Trust by following our social media accounts and checking our website (link in the bottom right corner).



**Facebook**  
@DBHNHS



**Instagram**  
@DBTH\_NHS



**Twitter**  
@DBH\_NHSFT



**FB Staff group**  
DBTH Staff

