

Re: Your request made under the Freedom of Information Act 2000

I am writing to make a request under the Freedom of Information Act. Please complete the below request of information regarding your organisations use of agency and bank staff for the financial year 18/19.

- 1) Do you have a master vendor or neutral vendor arrangement in place for sourcing agency staff? If so, please state which arrangement is in place
 - a) Please state the name of the appointed supplier for the above arrangement:
Medical: Holt Doctors (master); Nursing: NHSP (neutral); AHP: Maxxima (Master). All other spend is direct with agency providers e.g. admin and clerical
 - b) Please state the start date of the contract with this supplier:
Holt: Oct 18; NHSP: July 2018; Maxxima: March 2018
 - c) Please state the end date of the contract with this supplier:
Holt: Oct 2020; NHSP: June 2022; Maxxima: August 2021
 - d) Annual cost of your supplier in 18/19:
Holt - £18,644,067; Maxxima - £661,556; NHSP - £8,224,679

- 2) Please state the organisations total expenditure on agency (non-contract) staff for the financial year 18/19 (April 2018 - March 2019). Split by the following staffing groups;
 - a) Ambulance Staff: **£0**
 - b) Administration and Estates Staff: **£583,540**
 - c) Medical & Dental: **£9,390,821**
 - d) Nursing & Healthcare Assistants (HCAs): **£1,480,722**
 - e) Scientific, Therapeutic and Technical Staff (STT) inclusive of AHPs: **£985,585**
 - f) Healthcare Science: **£0**

- 3) Please state the name of the framework(s) you source your agency staff under, for each of the following staffing groups;
 - a) Administration and Estates Staff: **CCS non-medical non clinical RM971**
 - b) Medical & Dental: **CCS RM3711**
 - c) Nursing & Healthcare Assistants (HCAs): **RM1072 CCS**
 - d) Scientific, Therapeutic and Technical Staff (STT) inclusive of AHPs: **CPP2015/11**
 - e) Healthcare Science: **RM1072 CCS**

- 4) Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)
Yes

- 5) Please state the name of the Direct Engagement/Outsourced Employment supplier (e.g. 247Time/Allocate, PlusUs, Retinue, Liaison etc.)
LMS system
 - a) Please state the start date of the contract with the DE supplier: **Oct 2016**
 - b) Please state the end date of the contract with the DE supplier: **Oct 2020**
 - c) What was the annual cost to the organisation for the provision of the direct engagement service in 18/19?
£61,819
 - d) Did the organisation procure these services via a framework? If so, please provide the full name of the framework: **Yes G-Cloud 10**

- 6) Please state all staffing groups that are managed via your direct engagement provider; for example; Medical, Admin, Scientific staff
Medical and AHP

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June 2019

- 7) Please state the organisations total expenditure on internal bank staff for the financial year 18/19 (April 2018 - March 2019). Split by the following staffing groups;
- a) Ambulance Staff: **£0**
 - b) Administration and Estates Staff: **£252,814**
 - c) Medical & Dental: **£8,132,157**
 - d) Nursing & Healthcare Assistants (HCAs): **£6,743,957**
 - e) Scientific, Therapeutic and Technical Staff (STT) inclusive of AHPs: **£231**
 - f) Healthcare Science: **£0**
 - g) Medical Bank Supplier: **£0**
- 8) Please state the name of the technology provider used to manage the supply of your medical bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Patchwork, Allocate, Liaison, PlusUs, Locum's Nest etc., please state if in-house)

Holt Doctors via LMS

- a) Please state the start date of the contract with your medical bank provider: **Oct 2018**
- b) Please state the end date of the contract with your medical bank provider: **Oct 2020**
- c) What was the annual cost to the organisations for the provision of bank provider services/software in 18/19:
Part of the contract - we are unable to define the exact costs, as it is part of the overall master vendor.
- d) Did the organisation procure these services via a framework? If so, please provide the full name of the framework: **CCS RM3711**