



# Annual Members Meeting 2020

*Suzy Brain England*

**Suzy Brain England OBE**

Chair of the Board



**To note:**

**Minutes of the Annual Members Meeting  
held on 26 September 2019**



**Mark Bailey**

Non-Executive Director



[www.dbth.nhs.uk](http://www.dbth.nhs.uk)

*T Noble*

**Dr Tim Noble**  
Medical Director



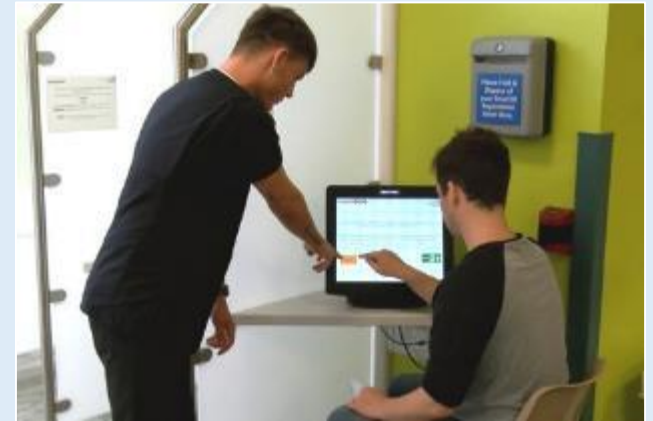
# Council of Governors Report 2019/20

**Hazel Brand**  
Lead Governor



# The Governor's perspective

- Developing the role of the Governor.
- New ways of working.
- A year of change.
- The year ahead.



# Question and Answers:

**All questions have been sent in prior to this event by members.**





*Richard Parker*

**Richard Parker OBE**

Chief Executive



# NHS Context in 2019/20

- ❗ **Demand** - continues to rise (age/complexity).
- ❗ **Workforce** - Recruitment/retention/agency costs and technology.
- ❗ **Finance** - Capital and revenue.
- ❗ **System Change** - Quality and capacity, partnerships (Place and Integrated Care System).
- ❗ **Brexit and Covid-19** – Related uncertainty.



# DBTH Challenges in 2019/20

- ❗ **Workforce** vacancies in key specialties.
- ❗ **Significant** backlog maintenance.
- ❗ **Activity and delivering** local and national targets.
- ❗ **Modernisation** and transformation of our IT.
- ❗ **Covid-19** and challenges related to pandemic which will significantly impact the Trust for years to come.





# We care values

- W**e always put the patient first.
- E**veryone counts – we treat each other with courtesy, honesty, respect and dignity.
- C**ommitted to quality and continuously improving patient experience.
- A**lways caring and compassionate.
- R**esponsible and accountable for our actions – taking pride in our work.
- E**ncouraging and valuing our diverse staff and rewarding ability and innovation.

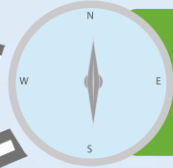
Living our values

[www.dbth.nhs.uk](http://www.dbth.nhs.uk)



**Our vision**  
The ambition of the Trust

**To be the safest trust in England,  
outstanding in all that we do.**



**True north**  
How we arrive at our vision

**Objective one:**  
To provide outstanding care and improve patient experience.

**Objective two:**  
Everybody knows their role in achieving the vision.

**Objective three:**  
Feedback from staff and learners in top 10% in UK.

**Objective four:**  
In recurrent surplus to invest in improving patient care.



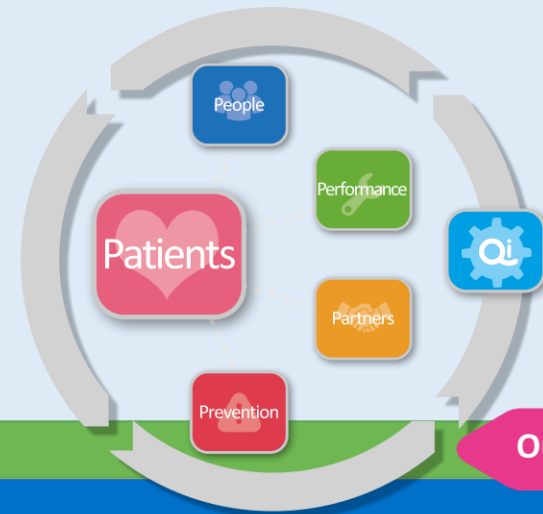
**Breakthrough**  
How we will move to deliver our True North in 2020/21.

**Objective one:**  
Achieve measurable improvements in our quality standards and patient experience.

**Objective two:**  
Achieve a 5% improvement in our staff having a meaningful appraisal linked to our vision.

**Objective three:**  
The Trust is within the top 25% for staff and learner feedback.

**Objective four:**  
Every team achieves their financial plan for the year.



**Our Foundations**

**Everyone knows how they contribute**



## Breakthrough

How we will move to deliver our True North in **2020/21**.



### Objective one:

Achieve measurable improvements in our quality standards and patient experience.



### Objective two:

Achieve a 5% improvement in our staff having a meaningful appraisal linked to our vision.



### Objective three:

The Trust is within the top 25% for staff and learner feedback.



### Objective four:

Every team achieves their financial plan for the year.



# Objectives updated for 2020/21

# We are rated

# Good

Overall trust quality rating	Good ●
Are services safe?	Requires improvement ●
Are services effective?	Good ●
Are services caring?	Good ●
Are services responsive?	Good ●
Are services well-led?	Good ●
Are resources used productively?	Good ●
Combined quality and resource rating	Good ●



# Highlights in 2019/20

- ♥ **Patients:** Further expansion of Sharing How We Care initiatives, Quality Improvement (Qi) projects and Digital Transformation.
- 👥 **People:** Best-ever Staff Survey results, fantastic learner feedback, refreshed Executive Team and a number of awards and accolades.
- 🍊 **Prevention:** Nation-leading flu campaign, reduction of DNA rate, further sepsis screening work and progress with smoking cessation.
- ⚠️ **Partners:** Borough-wide career's fayre, enhanced ICS and PLACE Working, launch of QiMET and discussions for a new hospital.





88.1%

**Four Hour Access Target**  
Last year's performance was **92.64%**.

2 & 45

**C.Diff and MRSA cases**  
Trust below trajectory.  
New way of reporting.

87.5%

**Referral To Treatment**  
Last year's performance was **88.8%**.

99.17

**Rolling 12 month HSMR**  
Trust target of 100.



# Performance

[www.dbth.nhs.uk](http://www.dbth.nhs.uk)

We cared for around **103,240** inpatients

▼ Decrease by 19.1%



We cared for approximately **425,561** outpatients

▼ Decrease by 9.83%



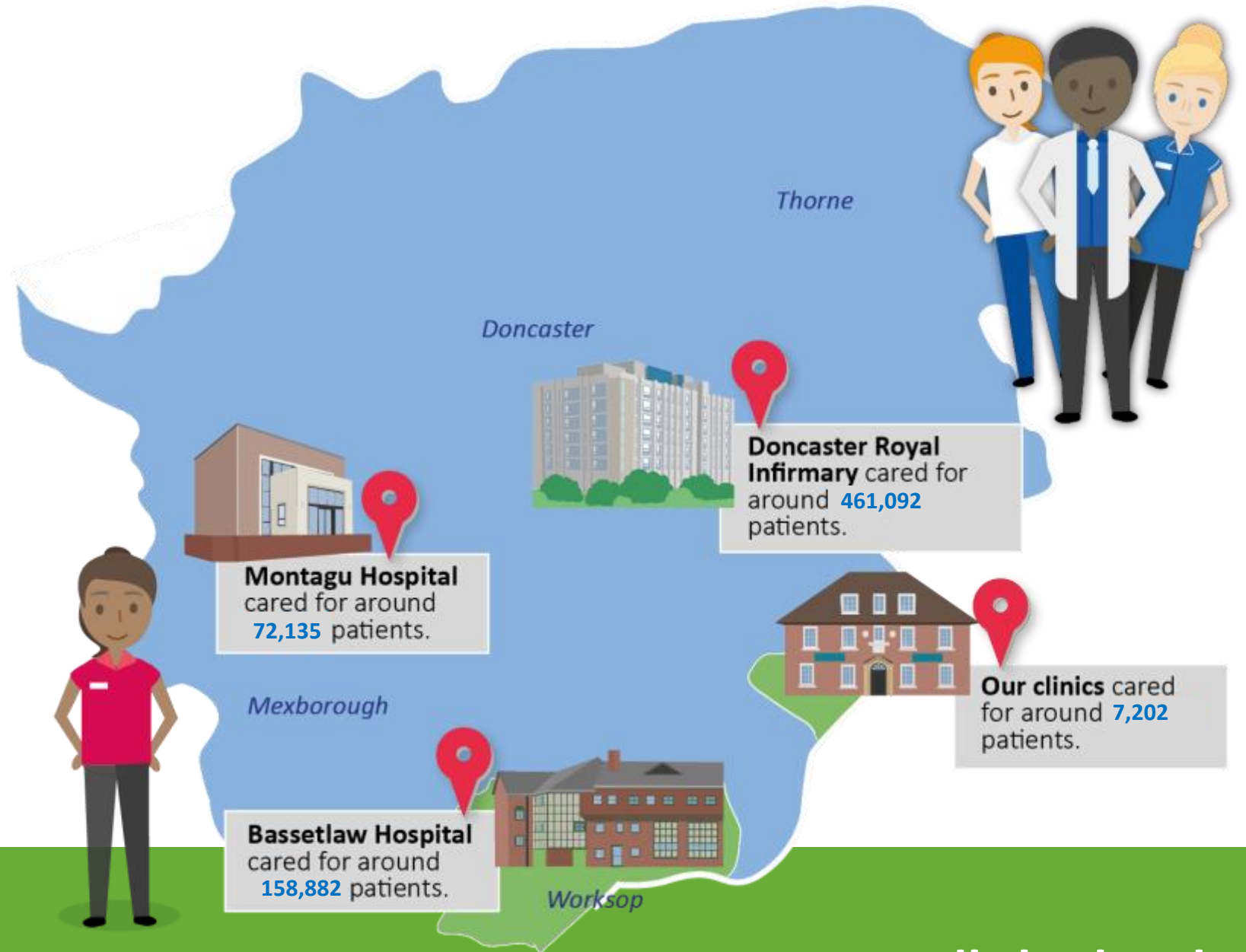
We cared for approximately **165,780** emergencies

▼ Decrease by 5.3%



We delivered approximately **4,730** babies

▲ Increase by 0.63%



# Activity



**Covid-19: Changes and achievements**



1. Increase in Intensive Care bed capacity from under 30 to just under 130.



Respiratory Ward

Ward 20 & 21

Welcome to Doncaster Royal Infirmary

2. Consolidated and moved service provision across sites and further work with Parkhill.



3. Redeployment of colleagues and further training undertaken.



4. Yellow and blue areas for patient flow and other estate changes.



5. Use of technology for home-working, virtual visiting and virtual meetings.





6. Our procurement teams have worked hard to ensure good provision of items and equipment.



7. We implemented visiting restrictions which are reviewed regularly.



8. Bolstered our offer of catering, parking and other health and wellbeing initiatives.



9. Enhanced our partnership working.



10. Finally, we have received amazing support from our communities (with donations totaling around £100,000).

# Looking forward 2020/21

- ! Covid-19 uncertainty will continue.
- ! Our focus remains on **improving** the quality of care we deliver.
- ! **We will further develop team** and improve our offer as a Trust.
- ! Progress towards our **'True North'** objectives.
- ! Work towards **NHS People Plan ambitions**.
- ! Journey to become **'Outstanding'** in all that we do, while ensuring financial control and meeting demands of pandemic.



# The year in review and forward look

**Jonathan Sargeant**  
Director of Finance



# Finances in 2019/20

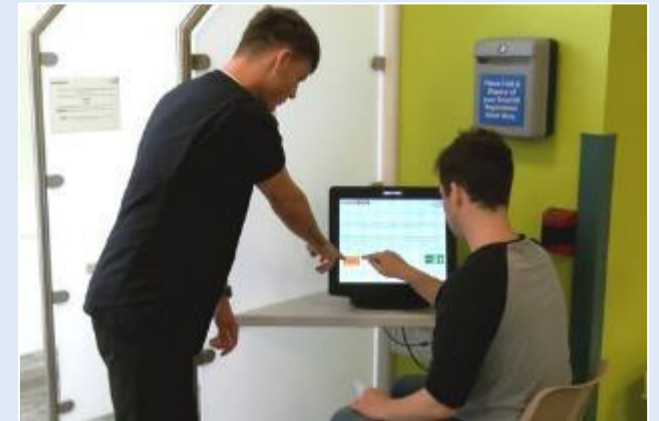
- **Total revenue: £434m**
- **Year-end surplus: £1m**
- **Staff spend: £287m**
- **Site spend: £16m**
- **PSF funding: £16m**
- **Year-end cash: £31m**





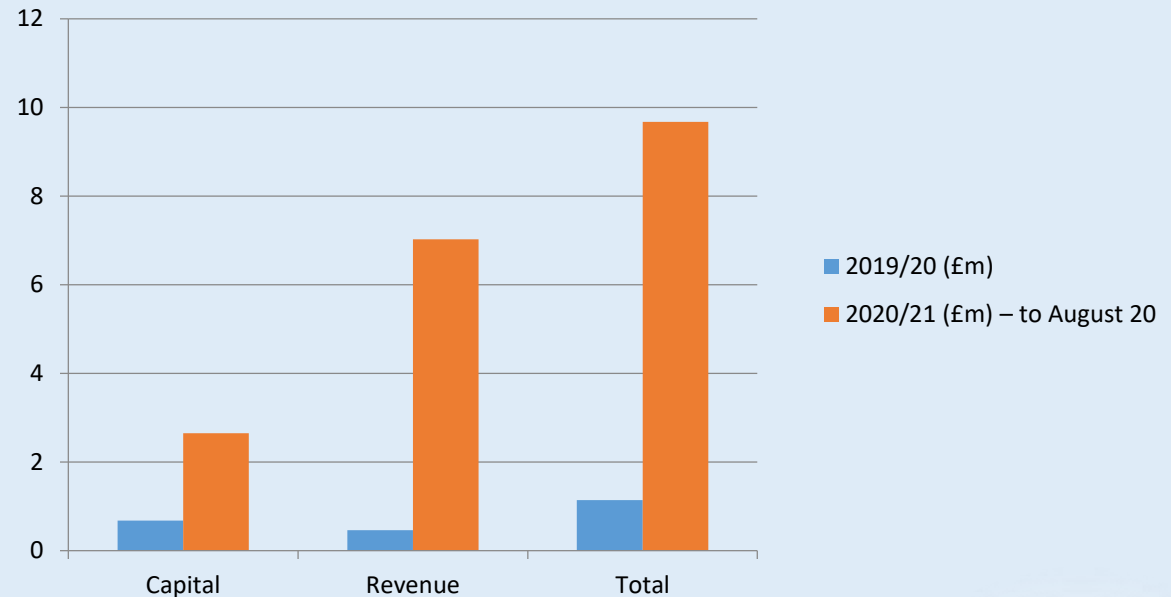
# Major Capital Schemes

	2019/20 Actual (£m)	2020/21 Plan (£m)
CT Suite	3.3	
Theatre Upgrades	2.6	
Medical Equipment	2.1	2.1
IT	2.1	1.8
Rapid Diagnostic Centre		4.1
Fire safety		3.5
HCDU-CCU		3.3
Electrical Enhancement		2.8



# Financial Impact of Covid-19 (In £m)

- Capital costs include such costs as building works and additional medical equipment.
- Revenue costs include staff costs, investments in strategic partners and costs of testing.



# Cash

- **Cash balance at 31<sup>st</sup> March 2020:** £30.8m
- **Cash balance at 31<sup>st</sup> March 2019:** £19.8m
- **Increase in cash:** £11m



# Doncaster & Bassetlaw Healthcare Services Ltd

- In September 2019, the Trust's Wholly Owned Subsidiary, took over from Well Pharmacy in providing Outpatient Pharmacy services at the DRI site.
- The transition has been smooth and a high level of service has been maintained.
- Looking forward, it is hoped that additional services will be able to be offered to patients and the local community.
- The financial performance has been consolidated within the financial figures reported.



# Looking forward 2020/21

- Uncertainty relating to Covid-19 and current challenges mean that the next financial year is unclear.
- As an organisation, we will continue to work to best practise, making the best use of every penny entrusted to us.



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**Suzy Brain England OBE**

Chair of the Board



# To receive:

- **The Annual Report and Accounts 2019/20**

Available on the Trust's website, [www.dbth.nhs.uk](http://www.dbth.nhs.uk). Hard copies can be requested via the Foundation Trust Office.





**Thank you for your support**



# Stay in touch

Keep up-to-date with the Trust by following our social media accounts and checking our website (link in the bottom right corner).



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@DBHNHS



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@DBTH\_NHS



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@DBH\_NHSFT



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