

Re: Your request made under the Freedom of Information Act 2000

Questions for IT:

Question	Sub Question	Answer	Notes
Are you using Handheld Computers or Smartphones?	No Wards		Yes/ No
	All Wards		Yes/ No
	Some Wards	Yes	Please List
What type of Handheld Computer or Smartphone are you using?	Apple iPad	Yes	Yes/ No
	Google Android Tablet	No	Yes/ No
	Windows Tablet	No	Yes/ No
	Apple Handheld Computer or Smartphone		Yes/ No
	Android Handheld Computer or Smartphone	Yes	Yes/ No
	Alternative Device	N/A	Please list what types
Do you have an active HIMMS Project?		No	Yes/ No
What is your current HIMMS score?		2	0-7
Are you a Global Digital Exemplar (GDE) site?		No	Yes/ No
Are you using a Handheld Computer or Smartphone based E-Observations App?		Yes	Yes/ No
Are you using a Blood Tracking System at the Bedside on a Handheld Computer or Smartphone?		No	Yes/ No & Name of Software Product
Do you have an electronic Requesting System (OrderComms) in place or planned for ordering Bloods or Samples?		Yes, CliniSys ICE	Yes/ No & Name of Software Product
Does your IT Department have a Trust Integration Engine for System Interoperability?		Yes	Yes/ No – this allows system interoperability within your organisation

Questions for Pathology:

Question	Sub Question	Answer	Notes
Total Hospital Samples/ yr	Blood Transfusion	52,431	Total samples for Hospital only (not GP)
	Haematology	324,044	
	Clinical Biochemistry	385,791	
	Immunology	14,175	
	Cytology	1,095	
Total GP Samples/ yr	Blood Transfusion	82	Total samples just for GP Surgeries
	Haematology	312,954	
	Clinical Biochemistry	369,696	
	Immunology	14,215	
	Cytology	22	
Hospital Errors Recorded/ yr	Wrong Blood in Tube	0.006%	Errors recorded for Hospital Samples (Exact figures or %)
	Rejection rates	0.05%	
	Spoilt due to delay - coagulation	0.5%	
	Lost in transport	0.065%	
GP Errors Recorded/ yr	Wrong Blood in Tube	0.001%	Errors recorded for GP Samples (Exact figures or %)
	Rejection rates	0.02%	
	Spoilt due to delay - coagulation	0.05%	
	Lost in transport	0.01%	
Lab Re-Labeling of Tube	Average Time to re-label Tube	10sec	Time to re-label a tube before loading on to rack for Analyser
	Job Title and Salary Band/ Grade of Re-Labeller	MLA (Band 2)	Who is performing the re-labelling of the Tube?
Estimated Costs	Rejected Sample	£16.26	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample.
	Wrong Blood in Tube	£30	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample. MSoft estimate this to be ~£16.50/ sample.
	Sample Stationary/ yr (Card in the bag)	£24,480	How much does the Trust spend on the sample cards each year? UHS estimate 3.6p per card in the bag and they use more than 1 million cards per year.
Medical Laboratory Assistants	How many Medical Laboratory Assistants work in the Lab	28.8 WTE	
	How much of their day is spent Labelling & Re-labelling samples	85%	20.3 WTE work in Specimen Reception over 2 sites. Approx. 85% of their time is spent labelling and registering samples onto the LIMS