

Our Ref: 081/2020
March 2020

Re: Your request made under the Freedom of Information Act 2000

- 1) Please tell me how many times your trust has logged an incident of racist or discriminatory behaviour from patients towards staff in 2019.
- 2) For the five most recent cases, please tell me
 - a) the job title of the member of staff against whom the behaviour was levelled
 - b) a brief summary of the content of the complaint (e.g. patient said he didn't want a 'black doctor', raised his voice and used profanities)
 - c) the action taken by the Trust

This information is exempt under s.21 of the FOIA, as it is already reasonably available in our disclosure log:
<https://www.dbth.nhs.uk/contact/freedom-of-information/disclosure-log/>