

Our Ref: 124/2020
May 2020

Re: Your request made under the Freedom of Information Act 2000

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

- 1) Name of Supplier: Can you please provide me with the software provider for each contract?

Enterprise Resource Planning Software Solution (ERP): **N/A**
Primary Customer Relationship Management Solution (CRM): **N/A**
Primary Human Resources (HR) and Payroll Software Solution: **Oracle/IBM**
Primary corporate Finance Software Solution: **Oracle**

- 2) The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

Enterprise Resource Planning Software Solution (ERP): **N/A**
Primary Customer Relationship Management Solution (CRM): **N/A**
Primary Human Resources (HR) and Payroll Software Solution: **ESR**
Primary corporate Finance Software Solution: **Oracle R12**

- 3) Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

Enterprise Resource Planning Software Solution (ERP): **N/A**
Primary Customer Relationship Management Solution (CRM): **N/A**
Primary Human Resources (HR) and Payroll Software Solution: **Unknown, contract held centrally by DoH**
Primary corporate Finance Software Solution: **N/A, as the Trust purchases a software service from the supplier**

- 4) Please also list the software modules included in these contracts.

Enterprise Resource Planning Software Solution (ERP): **N/A**
Primary Customer Relationship Management Solution (CRM): **N/A**
Primary Human Resources (HR) and Payroll Software Solution: **Payroll and HR**
Primary corporate Finance Software Solution: **Financial Ledger**

- 5) Number of Users/Licenses: What is the total number of user/licenses for this contract?

Enterprise Resource Planning Software Solution (ERP): **N/A**
Primary Customer Relationship Management Solution (CRM): **N/A**
Primary Human Resources (HR) and Payroll Software Solution: **Unknown, contract held centrally by DoH**
Primary corporate Finance Software Solution: **Unlimited**

- 6) Annual Spend: What is the annual average spend for each contract?

Enterprise Resource Planning Software Solution (ERP): **N/A**
Primary Customer Relationship Management Solution (CRM): **N/A**
Primary Human Resources (HR) and Payroll Software Solution: **Unknown, contract held centrally by DoH**
Primary corporate Finance Software Solution: **£450,000**

- 7) Contract Duration: What is the duration of the contract please include any available extensions within the contract.

Enterprise Resource Planning Software Solution (ERP): **N/A**
Primary Customer Relationship Management Solution (CRM): **N/A**
Primary Human Resources (HR) and Payroll Software Solution: **Unknown, contract held centrally by DoH**
Primary corporate Finance Software Solution: **4 year contract**

- 8) Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

Enterprise Resource Planning Software Solution (ERP): **N/A**

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Primary Customer Relationship Management Solution (CRM): **N/A**

Primary Human Resources (HR) and Payroll Software Solution: **Unknown, contract held centrally by DoH**

Primary corporate Finance Software Solution: **01/04/2017**

- 9) Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

Enterprise Resource Planning Software Solution (ERP): **N/A**

Primary Customer Relationship Management Solution (CRM): **N/A**

Primary Human Resources (HR) and Payroll Software Solution: **Unknown, contract held centrally by DoH**

Primary corporate Finance Software Solution: **31/5/2021**

- 10) Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

Enterprise Resource Planning Software Solution (ERP): **N/A**

Primary Customer Relationship Management Solution (CRM): **N/A**

Primary Human Resources (HR) and Payroll Software Solution: **Unknown, contract held centrally by DoH**

Primary corporate Finance Software Solution: **31/5/2021**

- 11) Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

Enterprise Resource Planning Software Solution (ERP): **N/A**

Primary Customer Relationship Management Solution (CRM): **N/A**

Primary Human Resources (HR) and Payroll Software Solution: **Unknown, contract held centrally by DoH**

Primary corporate Finance Software Solution: **Matthew Bancroft, Head of Financial Control -**

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