

Our Ref: 130/2020
May 2020

Re: Your request made under the Freedom of Information Act 2000

Under the Freedom of Information Act, could you please provide me with the following information:

- 1) Which of the hospitals within your area use capacity management, including demand prediction, products/software for:
 - a) Emergency Departments;
 - b) Minor Injuries Units/ Urgent Treatment (or Care) Centres.
- 2) Which of the hospitals within your area employ consultancies to assist in capacity management, including demand and capacity modelling, for:
 - a) Emergency Departments
 - b) Minor Injuries Units/ Urgent Treatment (or Care) Centres.
 - i. Who the providers of such products are for each hospital;
 - ii. What the capital cost of the product in place in each hospital is;
 - iii. What the annual revenue cost of the product in place in each hospital is.

All modelling for demand and capacity in our Emergency Departments, Minor Injuries Unit and Urgent Treatment Centre is done by an internal team.