Re: Your request made under the Freedom of Information Act 2000

Under the Freedom of Information (FOI) act I am submitting a request for information on your organisation's temporary staff management and spend. Please complete the below FOI questions.

1) Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

Master Vendor for Medical and AHP's, neutral vendor for Nursing . No MV or NV for other staff groups

- a) What is the name of the MV/NV provider? Holt for Medics and Maximma for AHP's
- b) Please provide the contract start and end date for this provider?
- 2) How much did the organisation spend on agency (non-contract) staff and internal bank staff for the financial year 19/20 (April 2019 - March 2020). Please fill in the below to represent the agency and bank spend for each staffing group*- Finance to provide detail for this question

Agency (non-contract) Spend 19/20:

- Ambulance staff: N/A
- Administration and Estates: **£809819**
- Medical and Dental: £8,722,794
- Nursing and Healthcare Assistants: £1,364,648
- Healthcare Science: £130,320
- Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's: £817645

Internal Bank Spend 19/20:

- Ambulance staff: N/A
- Administration and Estates: £2,087
- Medical and Dental: £321,008
- Nursing and Healthcare Assistants: £8,480,071
- Healthcare Science
- Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's

*Clarification of each staffing group and the roles included in these groups (defined by NHS Digital) can be found at the bottom of the page.

- 3) Does the organisation use a third party to provide a Direct Engagement (DE)/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model) Yes for medics and AHP's only
 - a) What is the name of the DE/Outsourced Employment supplier? (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.) Holt
 - b) Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific etc. Please list all applicable Medics and AHP's
 - c) Does your DE supplier provide reporting as part of their service? For example, producing NHS Improvement weekly return reports **Yes**
 - d) Please provide the contract start and end date for the DE supplier

e) How much did the organisation spend in 19/20 for the provision of the direct engagement service? Holt £9,670,759

Staffing Group Clarifications-

- Ambulance Staff- Both registered ambulance staff and support to registered ambulance staff
- Administration & Estates Non- Clinical staff and non-clinical support stuff including non-clinical managers and administration officers
- Medical & Dental- Registered Doctors and Dentists
- Nursing and HCA Staff- Registered Nurses, Midwives and Health Care Assistants
- Healthcare Science Registered qualified and other staffing working in defined healthcare scientist role
- Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's- Scientific staff, including registered Pharmacists, Psychologists, Social Workers etc