

Our Ref: 160/2020
June 2020

Re: Your request made under the Freedom of Information Act 2000

I am making a Freedom of Information Request. Please kindly advise:

- 1) Whether your Trust has procured Robotic Process Automation, also known as RPA. This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016.
- 2) If you have procured RPA, have you calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust? How many hours have been saved?

We don't utilise this technology at this moment in time.