

Our Ref: 280/2020
October 2020

Re: Your request made under the Freedom of Information Act 2000

Under the Freedom of Information (FOI) act I am submitting a request for information on your organisations rostering information. Please can you complete the below FOI Questions.

Please can you fill out the below questions relating to the rostering system used at your organisation, for each staffing group outlined below-

1) What is the name of your rostering supplier?

Nursing & Health Care Assistants (HCAs)- **Allocate Software**

Medical & Dental- **Allocate Software**

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)- **Allocate Software**

Administration & Estates- **Allocate Software**

2) What is the contract start date for your rostering supplier?

Nursing & Health Care Assistants (HCAs)- **May 2018**

Medical & Dental- **February 2018**

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)- **May 2018**

Administration & Estates- **May 2018**

3) What is the contract end date for your rostering supplier?

Nursing & Health Care Assistants (HCAs)- **May 2021**

Medical & Dental- **February 2021**

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)- **May 2021**

Administration & Estates- **May 2021**

4) What was the annual cost of your rostering supplier for the the financial year 19/20 (April 2019 - March 2020)?

This is commercially confidential information

Nursing & Health Care Assistants (HCAs)-

Medical & Dental-

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)-

Administration & Estates-

5) Are there any exit costs incurred for changing rostering supplier? If yes, please state the exit cost **No exit costs**

Nursing & Health Care Assistants (HCAs)-

Medical & Dental-

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)-

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Administration & Estates-

- 6) What framework was used to procure the supplier? **HTE Framework**

Nursing & Health Care Assistants (HCAs)-

Medical & Dental-

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)-

Administration & Estates-

- 7) What percentage of workforce are rostered on the system?

Nursing & Health Care Assistants (HCAs)- **>90%**

Medical & Dental- **Less than 20%**

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs) **>60%**

Administration & Estates- **>70%**

- 8) Can staff self-roster on your platform? Self rostering is when a staff member can sign up to shifts and choose their own work schedules themselves

We have numerous methods of shift allocation in place, supported by a Trust wide roster policy and a flexible working policy for all. These allow individual requests to be submitted and considered. Also individual teams will use the most appropriate method of scheduling work, and sometimes this includes a work pattern to suit the individual and the Trust. Self-rostering in its purest form is as yet to be introduced.

Nursing & Health Care Assistants (HCAs)-

Medical & Dental-

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)-

Administration & Estates-

- 9) What percentage of rostered shifts are 'self-rostered'? **N/A**

Nursing & Health Care Assistants (HCAs)-

Medical & Dental-

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)-

Administration & Estates-

- 10) Does your rostering solution allow for automatic generation of rosters? **Yes for all**

Nursing & Health Care Assistants (HCAs)-

Medical & Dental-

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)-

Administration & Estates-

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11) How is the rostering system hosted for each staffing group-

- a) On-premise
- b) Supplier Private Cloud**
- c) Microsoft Azure
- d) Amazon Web Services (AWS)

12) Are Application Programming Interfaces (API's) offered as part of the standard service/solution (included in the standard cost of the supplier) with your rostering supplier or are they offered at an additional cost?

A number of APIs are provided without additional charge as part of our standard contract with our provider.

Nursing & Health Care Assistants (HCAs)-

Medical & Dental-

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)-

Administration & Estates-

13) If this is offered at an additional cost, what is the annual cost for API's from your Rostering Supplier? **N/A**

Nursing & Health Care Assistants (HCAs)-

Medical & Dental-

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)-

Administration & Estates-

14) If your Rostering system offers API's can you confirm that it supports the NHS Digital Data Model 4 for interoperability between rostering and bank management systems?

The NHS Digital Data model 4 is a fundamental requirement of 'Interoperability' meaning the ability of computer systems or software to exchange data. The NHS Digital Data model 4 ensures all systems and components use a common, open data standard, that is vendor neutral and can be accessed by all systems (and suppliers) to pass data around the system.

The APIs in our system pre-date any new standards. Our software vendor is part of the working group with NHS Digital that is defining roster / bank interface APIs and has a strong track record of adopting standards as required.

Nursing & Health Care Assistants (HCAs)-

Medical & Dental-

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)-

Administration & Estates-

15) If your Rostering system does not currently support NHS Digital Data Model 4, which year/quarter have they indicated they will support the NHS Digital Data Model 4 by?

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Nursing & Health Care Assistants (HCAs)-

Medical & Dental-

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)-

Administration & Estates-

16) Does your rostering system integrate with Electronic Staff Record (ESR)? **Yes for All**

Nursing & Health Care Assistants (HCAs)-

Medical & Dental-

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)-

Administration & Estates-

17) What other third-party systems does your rostering system integrate with?

Nursing & Health Care Assistants (HCAs)- **Our Nurse bank system**

Medical & Dental-

Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)-

Administration & Estates-