

Re: Your request made under the Freedom of Information Act 2000

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

- 1) What video consultation system or programme is the trust currently using?

MS Teams / Starleaf / AccuRX

- 2) What is the expiry date for the current contract?

MS Teams 31/08/23

Starleaf 08/03/23

AccuRX – free offering in order to meet Covid response. Expires 31st March 2021

- 3) Is the trust piloting other systems in the next 3 months?

Further work on MS Teams

- 4) Who is the trust's lead for video consultation?

Currently there is no identified lead

- 5) What is the pricing model for video consultation?

We are not prepared to disclose this level of information, as it is exempt from answering under s.43 (2) of the Freedom of Information Act (FOIA). The publication of this data would, or would be likely to prejudice the commercial interests of any person (including the public authority holding it).

- 6) How much did the trust pay for video consultation?

As above

- 7) How many consultations per month are done by video consultation across the trust?

Numbers below represent total number of video consultations attended by patients since April 2020

<i>Attendance Month</i>	<i>Video Consultations</i>
<i>Apr-20</i>	13
<i>May-20</i>	37
<i>Jun-20</i>	336
<i>Jul-20</i>	343
<i>Aug-20</i>	228
<i>Sep-20</i>	250
<i>Oct-20</i>	265
<i>Nov-20</i>	298
<i>Dec-20</i>	314

- 8) Which budget or central funding was used to fund video consultation?

Digital Transformation

Our Ref: 369/2021
January 2021

9) What video consultation was in use before COVID-19 (pre-March 2020)

Startleaf

10) Whether the trust is looking to procure locally or part of a system (multiple trusts or STP/ICS system)

Already purchased MS Teams via central procurement

I would like the above information to be provided to me as electronic copies.

If this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters.

If any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary.

If the release of any of this information is prohibited on the grounds of breach of confidence, I ask that you supply me with copies of the confidentiality agreement and remind you that information should not be treated as confidential if such an agreement has not been signed.