Our Ref: 512/2021 May 2021



Re: Your request made under the Freedom of Information Act 2000

Good morning.

Please could you assist by answering the following questions regarding your Trusts use of RPA (Robotic Process Automation), under the freedom of information act.

'Robotic Process Automation is a productivity tool that can mimic, emulate and automate repetitive, high-volume, labour-intensive processes including data entry, data extraction and passing data to/from different applications'

- **1. Does your Trust currently use RPA (Robotic Process Automation) ?** Currently the Trust does not have / use RPA but does intend to take this up 20/21 or 21/22.
- 2. Which departments within your Trust currently use RPA (Robotic Process Automation)?
- 3. Which commercial partner is your Trust currently using?
- 4. Is the Trust intending to expand the use of RPA (Robotic Process Automation)?
- 5. Total Budget spent on RPA (Robotic Process Automation) in FYE 20/21?
- 6. Forecasted investment in RPA (Robotic Process Automation) in FYE 21/22?
- 7. Which departments have been identified for RPA projects?
- **8. The name of the Trusts current TIE (Trust Integration Engine)** Currently the Trust uses Healthshare & Ensemble

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