

Our Ref: 557/2021
June 2021

Re: Your request made under the Freedom of Information Act 2000

Subject: Provision of Employee Benefits for Health, Wealth and Wellbeing Framework

Dear Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust,

I'm trying to pull together a picture of NOE CPC's member activity regarding engagement with awarded suppliers of the above framework. As these are non-NHS organisations, what currently determines:

Selected supplier(s) and why?

The supplier we currently use is Vivup we had an established provider relationship.

Is it down to an existing business relationship? Recommendation of category, product or service? Social media or a press release promoting the framework? Lower price? Something else?

Is your supplier delivering more stakeholder value? Innovation? Support? How? What other goals must be achieved?

The goals are supporting our people to keep well and be at work.

The relationships are building and we have an onsite presence for the counselling service.

What's the actual cost to this NHS Foundation Trust to date? For which products and services?

Employee assistance provision – 24 hour helpline and counselling service

How would you describe your current level(s) of satisfaction? Why is that?

The satisfaction level is positive and feedback from staff is positive

Who is the senior officer (outside of procurement) responsible for this contract?

Director of People and OD