

Our Ref: 560/2021
June 2021

Re: Your request made under the Freedom of Information Act 2000

Using the Freedom of Information Act, please could you search your database (DATIX/ULYSES or other) and provide the data in response to the following inquiries:

1/ Year on year and for the past three calendar years, please could you provide figures for the number of times a DATIX/ULYSES or (please state other) your records keeping system holds, that relate to a report of “uncooperative patient behaviour” (or similar description which may include “violence and aggression”) was raised.

= **855 times**

2/ Year on year and for the past three calendar years, how many of the above reports of “uncooperative patient behaviour” (or similar description which may include “violence and aggression”) resulted in an action by hospital security and how is this action described: eg: chemical, environmental, mechanical, physical or psychological:

Due to the number of results found it is not possible within the given timescale to answer this question.

3/ What is your Trust policy on the restraint and detention of “uncooperative” patients?

<https://www.dbth.nhs.uk/document/patps15/>

4/ Which nationally recognised training framework and to which standards are your security staff trained?
Eg: MAYBO, SAFESKILLS etc ...

This question should be sent to our security contractor, Saba.

5/ What level of DBS checks are used when hiring your security staff?

This question should be sent to our security contractor, Saba.

6/ How often are your security staff DBS checked?

This question should be sent to our security contractor, Saba.

7/What are the minimum training standards and qualifications required of security staff carrying out patient “bed watch” duties?

This question should be sent to our security contractor, Saba.

8/ Year on year and for the last three calendar years, how many patient “bed watch” shifts did your hospitals need?

This question should be sent to our security contractor, Saba.

Thank you for your time and help.