Our Ref: 645/2021 October 2021



Re: Your request made under the Freedom of Information Act 2000

1) Has the Trust procured at any point a technology platform called Robotic Process Automation, also known as RPA?

Response: The Trust has never had a technology platform Robotic Process Automation (RPA) however does intend to take this up during 2022.

2) If the Trust has procured RPA, have they calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust?

Response: Currently not applicable