

Re: Your request made under the Freedom of Information Act 2000

Please provide details of clinical service incidents caused by estates and infrastructure failure at your hospital trust for the years 2019/20, 2020/21 and so far in 2021/22.

Clinical service incidents are defined as infrastructure failures that have interfered with clinical services in some way. These could be things like power outages, building defects, water supply, oxygen shortages, food delivery, pest control or sewage supply.

For each incident, please could you provide a summary covering:

- a. The date of the incident and the site of the incident.
- b. The cause of the incident – eg. water shortage, power failure, pest control.
- c. The cost and impact on services, such as delays or cancellations to planned patient care. Including where possible the number of patients affected and the length of the impact.

“Whilst we do not have adequate data to fully respond to the information requested, the incidents below represent a summary of a number of significant critical infrastructure incidents that have occurred during the requested time period:

- DRI Women’s & Children’s Hospital Flood East Side riser – 23rd Sept 2021
- DRI Women’s & Children’s Hospital multiple lift failures 21st Sept 21 & 23rd Sept 2021
- DRI East Ward Block Generator Cable failure Sept 21
- DRI Medical Records Corridor Ceiling Collapse – April 21
- DRI Women’s & Children’s Hospital Flood/Fire incident – April 21
- DRI Fan Motor Fire East Ward Block Roof- March 21
- DRI Loss of Water to majority of site - failure of life expired softener - 2020
- DRI Loss of power to Laundry main electrical supply failure – December 2020
- DRI Cable Fault in duct within LV Substation 1 Energy Centre– Dec 2020 (loss of power to sections of clinical and non-clinical buildings)
- DRI Endoscopy/Outpatient Ceiling Collapse – Aug 2019
- DRI East Ward Block Changeover contactor failure, leading to a loss of essential power 2019
- DRI Electrical fault Women’s & Children’s Hospital Electrical Switch Panel - 2019
- DRI Loss of Power to ED/Diagnostics/Outpatients/Pharmacy – Dec 2018 (worked off temporary generator for 2 weeks)

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- DRI Ventilation Pool Extractor Supply/Control Panel Fire Incident within Hydrotherapy Suite – April 2018
- DRI Multiple generator failures – reduction in resilience due to no essential power backup – temp generators installed reactively”