

Re: Your request made under the Freedom of Information Act 2000

Please can you provide financial information relating to the:

Total cost in the last 2 years and the number of requests made
face to face interpreting
telephone interpreting
video interpreting
translation services

20/21- Total cost £53,815.75

21/22- Total cost £74,604.03

Majority of the interpreter service is through telephone

I would also be grateful if you could provide us with information that includes:

Hourly cost of face to face interpreting services
Cost per minute of telephone interpreting services
Cost per minute of spoken video interpreting services
Cost per minute of non-spoken (BSL) video interpreting services

N/A

Please can you list the languages that your suppliers were unable to supply in the last 6 months?

N/A

Can you please provide details of your current provider(s) (company name, date contract was awarded)?

DONCASTER METROPOLITAN BOROUGH COUNCIL
NOTTINGHAMSHIRE DEAF SOCIETY
THEBIGWORD INTERPRETING SERVICES LTD
BIG WORD GROUP

When are your current language service contract(s) with your incumbent(s) due to end?

N/A

Please can you provide the name, job title, email address and contact number for the person(s) responsible

· for awarding any contracts relating to these services

Our Ref: 168/2022

JANUARY 2022

- **For managing the day to day running of the services**