

Re: Your request made under the Freedom of Information Act 2000

Do you know the year of installation for your Digital Dictation please?

September 2009

Also, your Voice Recognition system seems to be expiring in a few months, do you know if this contract will be renewed or replaced? If renewed can I please have the new expiry date? If replaced, please see below the details I need, if you could please complete.

System type – **Digital Dictation**

Supplier name - **GHG Software Development**

System name - **Talking Point**

Date installed - **September 2009**

Contract expiration – **November 2022**

Is this contract annually renewed? – Yes/No - **YES**

Do you currently have plans to replace this system? - Yes/No – **Yes however there are no current plans or timeframe in place at the moment**

Procurement framework

No framework used to date

Other systems it integrates with?

No

Total value of contract (£)

Can only access information 2017 to 2022 at a total cost of £14,000

Notes - e.g. we are currently out to tender