

Our Ref: 313/2022

August 2022

Re: Your request made under the Freedom of Information Act 2000

Please can I request (under the FOIA 2000):

In line with the freedom of information act, please could you respond to the following questions -

1) Does your Trust currently use RPA (Robotic Process Automation)?

Yes, DBTH currently utilises 1 RPA Robotic process.

2) Which departments within your Trust currently use RPA?

The only current 'live' Bot is positioned within Recruitment.

3) Which commercial partner is your Trust currently using?

4) Is the Trust intending to expand the use of RPA?

Yes, there are currently six Robotic processes which are undergoing development in addition to the one which is already 'live', with further opportunities currently being reviewed and considered

5) Total Budget spent on RPA?

Exempt as commercially sensitive

6) Forecasted investment in RPA?

Exempt as commercially sensitive

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7) Which departments have been identified for RPA projects?

HR, Outpatients, Finance, Data, and Clinical Coding.