Re: Your request made under the Freedom of Information Act 2000

I am looking into the parking operations, impact, and parking charge notices issued at your Trust. Please could you kindly respond to these questions under the Freedom of Information act 2000:

- Who currently manages the car parks run for/by the trust? The Trust have a Transport and car park contact manager who manages the external contract. Saba Uk manage the operational day to day car parking.
- Do you outsource the parking management to a 3rd party. If so, to who? Saba UK.
- 3. How many parking related complaints have you received over the last 12 months, split per hospital within the trust?

None in the last 12 months.

4. Do you use Automatic Number Plate Recognition for parking enforcement at any of the hospitals, and if so, at which ones?

Some car parks on each of the main sites DRI, MMH and BDG

5. How much money was raised through people paying to park at the trust, split per hospital over the last 12 months?

DRI - £667,551 BDGH - £130,458 MMH - £12,757

6. When were the existing payment machines installed, and can people pay using a credit/debit card at all machines?

2019 and 2021

- 7. Can users pay to park using a mobile phone-based APP, if so, which one? Not on DBTH sites, Saba do have an App
- How many parking charge notices (PCN's) were issued during the last 12-month period? 1792
- 9. How much money was generated for the trust by people paying enforcement notices, split per hospital over the last 12 months?

MONTH	DRI	MONT	BDGH	
JAN	£840	-	-	
FEB	£660	-	£300	
MARCH	£1410	-	£390	
APRIL	£480	-	£90	
MAY	£510	-	£480	
JUNE	£270	-	£60	
JULY	£870	-	£150	
AUG	£470	-	£180	
SEPT	£210	-	£360	
OCT	£420	-	£900	
NOV	£1560	-	£1890	
Total	£7700		£4800	£12,500