

Our Ref: 67/2023
JANUARY 2023

Re: Your request made under the Freedom of Information Act 2000

Dear Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust,

1. Telephony and UC/ Collaboration

a. Please confirm the manufacturer of your telephony system(s) that are currently in place **Unify Openscape**
b. When is your contract renewal date? **A 'Communication Systems Project Board' has been set up to look at the requirements for replacement/ upgrade of 'voice systems' including telephone systems. Dates to be determined.**

c. Who maintains your telephony system(s)? **Atos**

d. Do you use Unified Communications or Collaboration tools , if so which ones? **Unify Openscape Telephone management including contact centres, switchboard, voicemail**

2. Microsoft

a) What Microsoft 365 licence do you have across the business e.g. E3, E5

Apps for enterprise

b) Which partner looks after your Microsoft tenant?

Insights

c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which? **NHS Shared Tenant**

3. Storage

a. Does your organisation use on-premise or cloud storage or both? **Both**

b. Please confirm the on-premise hardware manufacturer **Dell**

c. Please confirm your cloud storage provider **Microsoft**

d. What is your annual spend on cloud storage? **Zero**

e. How do you back up your data and with who e.g. Backup as a Service **Local arrangements are in place**