

Our Ref: 144/2023  
March 2023

## Re: Your request made under the Freedom of Information Act 2000

If you could help us in providing the following information, it would be most appreciated:

1. Who within your Trust is responsible for the procurement of any BSL services? Do you have their email address?

**See Structure Chart Attached/all available contacts listed**

2. Who within your Trust is responsible for your external communications, such as website and social media content? Do you have their email address?

**See Structure Char Attached/all available contacts listed**

3. Are your external comms/content currently provided in BSL for the Deaf community?  
i) If yes, do you outsource these BSL translations to an agency?

**NO**

- ii) If no, do you have any plans to provide your comms/content in BSL?

**Not currently**

4. Who within your Trust is responsible for Staff training? Do you have their email address?  
Sam Debbage – Director of Education and Research [sam.debbage@nhs.net](mailto:sam.debbage@nhs.net)
5. Are you currently providing Deaf awareness training to your Staff? **Staff currently have access to some basic free online resources provided by our local Communications Specialist College, any additional training is commissioned on request form individuals aligning to role specific training, providers may vary subject to availability**
6. Does your Trust have an on-demand BSL VRI service in place for patients?  
i) If yes, who is the provider you are using?

**DONCASTER METROPOLITAN BOROUGH COUNCIL THEBIGWORD INTERPRETING SERVICES LTD  
NOTTINGHAMSHIRE DEAF SOCIETY BIG WORD GROUP**

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**7.**

**ii) If no, who is the best contact in your Trust to speak to about implementing this so patients will have access to this service?**