

Our Ref: 159/2023  
APRIL 2023

## Re: Your request made under the Freedom of Information Act 2000

### Digital Dictation

- Do you use Digital Dictation? If yes, could you please answer the following questions:
  - Name of the supplier & product: **Dictate IT**
  - What procurement method (if any) was used to obtain this system i.e. what framework: Framework Direct Award NHS SBS
  - The contract start date: 01/04/22
  - The contract expiry date: 31/03/24 with an optional extension of +1+1 year
  - Total contract value: Commercially sensitive information
  - Is the product integrated with PAS or EPR:
  - What is the name(s) and position(s) of the key internal stakeholder(s) for this service: Lisa Cowpe – Digital Contract & Purchasing Manager
  - What is the person(s) email and telephone number: lisa.cowpe@nhs.net
  - What would you like to see in this product that is currently not being delivered:

### Speech Recognition

- Do you use Speech Recognition? If yes, could you please answer the following questions:
  - Name of the supplier & product: **Dragon**

What procurement method (if any) was used to obtain this system i.e. what framework: **Direct award – single licence**

- The contract start date:
- The contract expiry date:
- Total contract value:
- Is the product integrated with PAS or EPR: there is an interface from PAS for demographics and appointments.
- What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
- What is the person(s) email and telephone number: dbth.digitalcontracts@nhs.net
- What would you like to see in this product that is currently not being delivered:

Commented [HT1]: @COWPE, Lisa It is best to use the central mailbox for all FOIs

### Outsourced Transcription

- Do you use Outsourced Transcription? If yes, could you please answer the following questions:
  - Name of the supplier: **Dictate IT**
  - What procurement method (if any) was used to obtain this system i.e. what framework: Framework Direct Award NHS SBS
  - The contract start date: 01/04/23
  - Volume of letters per month: **To ascertain this data, the Trust would need to perform an audit of each individual patient record, which wouldn't be achievable within the s.12 timescale of the Freedom of Information Act 2000.**
  - Total contract value: Commercially sensitive information
  - What is the name(s) and position(s) of the key internal stakeholder(s) for this service: Lisa Cowpe – Digital Contracts & Purchasing Manager



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- o What is the person(s) email and telephone number: dbth.digitalcontracts@nhs.net
- o What would you like to see in this product that is currently not being delivered:

Commented [HT2]: @COWPE, Lisa It is best to use the central mailbox for all FOIs

### Video Consultation

- Do you use Video Consultation? **NO** If **yes**, could you please answer the following questions:
  - o Name of the supplier & product: N/A
  - o What procurement method (if any) was used to obtain this system i.e. what framework:
  - o The contract start date:
  - o The contract expiry date:
  - o Total contract value:
  - o Is the product integrated with PAS or EPR:
  - o What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
  - o What is the person(s) email and telephone number:
  - o What would you like to see in this product that is currently not being delivered:

### Health Information Systems

What supplier(s) do you use for the following?

- PAS (Patient Administration System)

#### Emis Camis

- EPR (Electronic Patient Record)

#### No EPR System in place

eDMS (Electronic Document Management System)

#### No DMS System in place

- RIS (Radiology Information System)

#### Zillion

- LIMS (Laboratory Information Management System)

#### Integrated Software Solution OmniClient

- e-Correspondence (e.g. Docman)

#### No System in place

- Hybrid Mail (e.g. Synertec)

#### NO System in place

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