

Our Ref: 192/2023
APRIL 2023

Re: Your request made under the Freedom of Information Act 2000

Does the Trust have a patient entertainment offering?

No

Is the system free or is there a charge for patients, or is the service chargeable for either all or some content?

N/A.

Does the system offer information services in addition to entertainment, for example nurse call or meal ordering?

No

Does your solution use your own Wi-fi infrastructure?

No

Does your solution use your own internet circuit, and if so, is this dedicated for the service? N/A

If so, what is the bandwidth size and utilization?

Please advise if patients can bring their own devices?

Patients can bring their own devices and access our public WI-FI they are able to charge their devices, which has been agreed by our Health and safety committee.

Do you provide devices for patient use?

No we do not provide devices and we do not have a managed service support partner.

What streaming services do you offer?

We do not offer any streaming services. No

Do you have licences for these either as individual licence per device or Trust-wide? N/A

Are streaming services only available to those who have personal accounts setup already? N/A

Do you help patients setup their own streaming accounts? N/A

How many beds/wards do you have at your hospital/s?

DRI 500 beds,

Bassetlaw Hospital 170 beds

Are you able to provide a contact for Patient Entertainment, so that we can discuss further as we progress our project? Grace.mhora@nhs.net

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