

Our Ref: 371/2023
AUGUST 2023

Re: Your request made under the Freedom of Information Act 2000

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

Primary Human Resources (HR) and Payroll Software Solution:

For example, iTrent, ResourceLink, HealthRoster; software of this nature.

1. **Name of Supplier:** Can you please provide me with the software provider for each contract?

RL Datix

2. **The brand of the software:** Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

Optima
Electronic Job Planning
Activity Manager
Medics OnDuty
ER Tracker

3. **Description of the contract:** Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

The contract includes:

- The applications
- The user licenses.
- Version and maintenance upgrades
- Service and Support
- Training academy

Please also list the software modules included in these contracts.

See above

4. **Number of Users/Licenses:** What is the total number of user/licenses for this contract?

Total combined licenses total 7400 across all modules

5. **Annual Spend:** What is the annual average spend for each contract?

This is commercially sensitive

6. **Contract Duration:** What is the duration of the contract please include any available extensions within the contract.

The contract was for a period of 3 years

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7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

28.2.2021

8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

28.2.2024

9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

28.2.2024

10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

Senior Programme Manager, People & Organisational Development, 01302 642 579

Enterprise Resource Planning Software Solution (ERP):

NO ERP IN PLACE

1. Name of Supplier: Can you please provide me with the software provider for each contract?

2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

Please also list the software modules included in these contracts.

4. Number of Users/Licenses: What is the total number of user/licenses for this contract?

5. Annual Spend: What is the annual average spend for each contract?

6. Contract Duration: What is the duration of the contract please include any available extensions within the contract.

7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

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9. **Contract Review Date:** What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

10. **Contact Details:** I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

Primary Customer Relationship Management Solution (CRM):

For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.

NO CRM IN PLACE

1. **Name of Supplier:** Can you please provide me with the software provider for each contract?

2. **The brand of the software:** Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

3. **Description of the contract:** Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

Please also list the software modules included in these contracts.

4. **Number of Users/Licenses:** What is the total number of user/licenses for this contract?

5. **Annual Spend:** What is the annual average spend for each contract?

6. **Contract Duration:** What is the duration of the contract please include any available extensions within the contract.

7. **Contract Start Date:** What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

8. **Contract Expiry:** What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

9. **Contract Review Date:** What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

10. **Contact Details:** I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

The organisation's primary corporate Finance Software Solution:

For example, Agresso, Integra, Sapphire Systems; software of this nature.

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1. Name of Supplier: Can you please provide me with the software provider for each contract? **NHS Shared Business Services**
2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name. **SBS Oracle**
3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included. **NHS SBS is a shared service provider**
Please also list the software modules included in these contracts.
4. Number of Users/Licenses: What is the total number of user/licenses for this contract? **C.1,250**
5. Annual Spend: What is the annual average spend for each contract? **Commercially sensitive**
6. Contract Duration: What is the duration of the contract please include any available extensions within the contract. **6 years**
7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. **01/06/2021**
8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. **31/05/2024 (option to extend until 31/05/2026)**
9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. **See question 8**
10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

Matthew Bancroft

Head of Financial Control matthew.bancroft1@nhs.net

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