

Our Ref: 445/2023  
September 2023

**Re: Your request made under the Freedom of Information Act 2000**

Can you answer the three questions for the Patient Friends and Family Test normally administered by the Patient experience team.

Can you provide details of your current supplier : Iwantgreatcare

Can you provide details of the current renewal/end date of this contract? 31 August 2024

Who is the main point of contact for this contract and their title and contact details? Grace Mhora Head of Patient Engagement, Experience and Involvement.