

Our Ref: 463/2023
September 2023

Re: Your request made under the Freedom of Information Act 2000

Freedom of Information request - Pathology blood sciences contract at Doncaster

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.

The details we require are:

- What are the contractual performance KPI's for this contract?

The contractual KPIs are set against specific service level measurements, these are as follows:

1. System downtime
2. Engineer response time
3. Test turnaround times

The definition of the KPIs is very complex and is dependent on the instrument in question and the test being requested. It is not possible to give full details for this request

- Start date & duration of contract?

Original contract dates - 01.12.2012 to 30.11.2022

- Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?

Not available

- Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?

Yes, we are currently into a 5 year extension

- Who is the senior officer (outside of procurement) responsible for this contract?

Paul Gravil (Head of Pathology)

- Are there penalties associated with this contract for not extending the term?

No