

Our Ref: 467/2023
September 2023

Re: Your request made under the Freedom of Information Act 2000

Freedom of Information Request – Linen/Laundry Services

Please could you advise as requested below:-

1. Who is your current supplier of linen and laundry services. **Synergy LMS**
2. Which supplier site is your linen delivered from. **Derby**
3. Does the supplier and the site that processes your linen hold EN14065 accreditation to demonstrate compliance with HTM01-04 (previously called CFPP01-04). **Yes**
4. When this contract was last tendered. **Direct Award in 2022**
5. What was the OJEU reference number for the tender or the framework reference. **SBS/19/UK/MX/9395**
6. When is your contract up for retender. **May 2025**
7. What is your annual spend on linen and laundry services with your supplier. **Approx £921,116.17**
8. What is the weekly volume of number of linen pieces required by your hospital/s (Linen pieces can include all items on linen hire and trust owned). **Average weekly pieces for all three sites in the last 12 weeks are 56,621 (including RTS)**
9. Who is the key contact for the linen contract at your hospital (name, position and email address).
Suzy Macfarlane, Facilities Manager