

Our Ref: 557/2023  
November 2023

## Re: Your request made under the Freedom of Information Act 2000

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

1. Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,
  - Who is the current provider? **Exempt**
  - Is it contracted? If so, when does their contract end?
  - Which OEM do you use? **Exempt**
  - How many laptops and desktops are there in your estate **(Laptops+Desktops) 5992**
  - How many users do you have? **10860 users**
  - Who is the named person and their role in your organisation in charge of procurement for IT? **Joanne Hutchinson, Digital Business Manager**
  - What is your buying/refresh cycle?
  - What is your annual spend on IT hardware such as laptops/desktops? **Varies, depending on business need. No annual spend allocated.**
  - How would you rate their service delivery on a scale of 1-10? **8**

2 Do you have an internal IT Department? If yes

How many members of staff does this department have? **155 members of staff within the IT & Telecoms Department**

3 Do you outsource any IT managed services? If so, who to? **No**

How long is this contract?

How would you rate their service delivery on a scale of 1-10?

- Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use? **Framework: NOECPC Lot 2.**