

Our Ref: 21  
JANUARY 2024

## Re: Your request made under the Freedom of Information Act 2000

### **Does Doncaster & Bassetlaw Teaching Hospitals NHS Foundation Trust have a problem with 12 hour waits due to patients coming in to Accident & Emergency who do not speak English please?**

*Like many NHS providers across the country, our emergency departments in Doncaster and Bassetlaw remain busy and our teams continue to work hard to see and treat patients as quickly as possible.*

*Waiting times can be affected by a variety of factors, and we appreciate that at times some of our patients wait longer than we would expect. As part of our standard working practises, we clinically prioritise individuals to ensure we see and treat those with the most urgent clinical need.*

*According to the most recent census data, 93.1% and 94.5% of the population in Doncaster and Bassetlaw respectively identify as 'White British'. As such, any issues with language is considered minimal and the Trust works with external interpretation services to support individuals for whom English is not a first language.*