

Our Ref: 7
JANUARY 2024

Re: Your request made under the Freedom of Information Act 2000

I am writing to you under the provisions of the Freedom of Information Act 2000 to request specific information related to your organisation's ICT testing practices. This information is requested for academic research purposes. My questions are as follows:

1. Do you have a dedicated ICT test team? No
2. Do you outsource project testing? No
3. Do you outsource BAU testing? No
4. Do you test core functions (not just key applications) before releasing your regular Operating System patches and updates to the ICT estate? Yes
5. Do you test your new End User Devices and peripherals before deploying to the ICT estate? Yes
6. Would you consider using an independent Testing as a Service(TaaS) option? If not, please explain why.
No, testing is included within current roles and responsibilities.