

Our Ref: 126/2024  
February 2024

## Re: Your request made under the Freedom of Information Act 2000

Under the Freedom of Information Act 2000, please can you provide me with information on people arriving at A&E not in an ambulance at your trust broken down by Emergency Care Data Set (ECDS) coding.

*The number of patients, broken down by ECDS coding (1) Immediate emergency care, 2) Very urgent emergency care, 3) Urgent emergency care 4) Standard emergency care 5) Low acuity emergency care), who arrived at your Trusts A&E not in an ambulance in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over*

**Acuity is not regularly used as the trust uses other methods to prioritise patient pathways, where not used, 'Unknown' has been applied.**

### Attendance Count

Total Attendance	Year					
Acuity	2019	2020	2021	2022	2023	
1 - Immediate	135	56	96	123	104	
2 - Very Urgent	6939	3191	4041	5782	6109	
3 - Urgent	33609	20081	24384	30093	28822	
4 - Standard	61253	37277	42493	49788	47670	
5 - Non-Urgent	1431	962	1161	1378	785	
Unknown	34389	53871	70478	66218	64682	
<b>Grand Total</b>	<b>137756</b>	<b>115438</b>	<b>142653</b>	<b>153382</b>	<b>148172</b>	

Patients 65 and Over	Year					
Acuity	2019	2020	2021	2022	2023	
1 - Immediate	17	7	14	19	25	
2 - Very Urgent	1338	535	748	1204	1364	
3 - Urgent	6531	3790	4853	6438	6474	
4 - Standard	7577	4320	5156	6208	5902	
5 - Non-Urgent	213	108	143	167	64	
Unknown	3508	6900	9182	8286	9331	
<b>Grand Total</b>	<b>19184</b>	<b>15660</b>	<b>20096</b>	<b>22322</b>	<b>23160</b>	

*The percentage of patients, broken down by ECDS coding (1) Immediate emergency care, 2) Very urgent emergency care, 3) Urgent emergency care 4) Standard emergency care 5) Low acuity emergency care), who arrived at your Trusts A&E not in an ambulance in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over*

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Attendance Percentage

<b>Total Attendance</b>	<b>Year</b>				
<b>Acuity</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
1 - Immediate	0.1%	0.0%	0.1%	0.1%	0.1%
2 - Very Urgent	5.0%	2.8%	2.8%	3.8%	4.1%
3 - Urgent	24.4%	17.4%	17.1%	19.6%	19.5%
4 - Standard	44.5%	32.3%	29.8%	32.5%	32.2%
5 - Non-Urgent	1.0%	0.8%	0.8%	0.9%	0.5%
Unknown	25.0%	46.7%	49.4%	43.2%	43.7%
<b>Grand Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>

<b>Patients 65 and Over</b>	<b>Year</b>				
<b>Acuity</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
1 - Immediate	0.1%	0.0%	0.1%	0.1%	0.1%
2 - Very Urgent	7.0%	3.4%	3.7%	5.4%	5.9%
3 - Urgent	34.0%	24.2%	24.1%	28.8%	28.0%
4 - Standard	39.5%	27.6%	25.7%	27.8%	25.5%
5 - Non-Urgent	1.1%	0.7%	0.7%	0.7%	0.3%
Unknown	18.3%	44.1%	45.7%	37.1%	40.3%
<b>Grand Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.