

Our Ref: 154
February 2024

Re: Your request made under the Freedom of Information Act 2000

In line with the freedom of information act, please could you answer the following questions -

- Who holds trust wide responsibility for the maintenance of procedures and policies – **Deputy Chief Executive has overall responsibility for corporate policy and oversight of compliance for this process. Each Division has responsibility for its own day today policy and procedures maintenance**
- What digital tools does the trust use for the staff to reference these procedures and policies - ie – intranet **Trust uses a mixture of internet for publishing and accessing policies and software application MONDAY.com for managing the database for policies.**
- How does the trust record that staff have read and comply with the procedures and policies. **Policy makes it clear that managers and individuals are to comply with policy and procedure requirements**
- Which tools are used for on-boarding new staff in relation to reading procedures and policies. **Local Induction process per division and individualised requirement for that new starter and job role.**
- How do the heads of department monitor that clinical and non clinical staff have read/understood mandatory procedural updates **Divisional and departments have different process for acknowledging from electronic doc control software to individual signing sheets to appraisal objectives, dependent on role etc.**