

## Re: Your request made under the Freedom of Information Act 2000

This is an information request relating to NHS Translators.

Please include the following information for the following years: 2020/21, 2021/22, 2022/23:

1. Trust's overall spending on Translation and Interpreting Services

2020/21 - £57,581.02

2021/22 - £113,738.61

2022/23 - £96,333.93

2. Total translators employed by the Trust

We do not have any interpreters employed by the Trust.

3. The hourly pay for in-house interpreters

It depends on where they are sourced from each interpreter company charges a different rate.

4. What languages do they cover

We try to source all languages.

5. Total number of in-person/face to face interpreting sessions booked (break down by language and clinical area)

See separate attachment

6. How many appointments or procedures have had to be rescheduled/cancelled due to lack of an interpreter

See separate attachment, this just shows how many interpreters we were unable to source, it its doesn't mean the appointment was cancelled or rescheduled as the telephone interpreting provision may have been used and we do not collect that data.

Our Ref: 39  
JANUARY 2024