

Our Ref: 88  
JANUARY 2024

## **Re: Your request made under the Freedom of Information Act 2000**

I submitted an FOI to South Yorkshire ICB (along with all 42 English ICBs) asking about the number of patients who have come to harm due to missed follow up / ongoing care assessments within Ophthalmology.

as you can see on the attached they advised that each trust would need to provide this data:

I would like to understand the number of serious incidents or never events that have been recorded by ophthalmology departments in relation to missed follow up appointments for wet AMD or glaucoma monitoring. By missed appointment, I mean delayed or remaining un-booked for hospital reasons such as lack of capacity rather than patient cancellation / DNA. If it is possible to have this for the 2022/23 year versus 2023/24 year to date please.

Our Datix system does not record the incident details under Serious incidents or never events therefore we can cannot acquire reliable numbers to answer this request