

Our Ref: 186
February 2024

Re: Your request made under the Freedom of Information Act 2000

I am emailing under the Freedom of Information Act to request information regarding the Radiology Information System (RIS) software used in your Trust. *(This is laid out in the attached Excel)*

Please answer the following questions regarding your current RIS provider

1. Do you have a RIS (Radiology Information System)? If not, please do not provide any further response.
 - a. Which supplier? **Canon**
 - b. What is the system name? **Zillion**
 - c. When was it installed (month/year)? **2008**
 - d. When does the contract expire (month/year)? **End of 31st July 2024**
 - e. Is it annually renewed? **No**
 - f. What procurement framework do you use (e.g., tender)? **NHSSC**
 - g. What were the installation costs (£)? **Not disclosed section 43**
 - h. What were the training costs (£)? **Not disclosed section 43**
 - i. What are the maintenance costs (£)? **Not disclosed section 43**
 - j. What is the annual spend on RIS (£)? **Not disclosed section 43**
 - k. What is the total value of the contract (£)? **Not disclosed section 43**

We are applying Section 43(2), under the Freedom of Information Act 2000. This exempts disclosure of information which is prejudicial to commercial interests. If details of costs or annual spend were disclosed into the public domain, this information would constitute a risk to the commercial interests of DBTH as the provision of such information may / could provide other suppliers of similar software with an unfair commercial advantage in any on-going and future NHS procurement exercises.

- l. Do you currently have plans to replace the system (Yes/No/Maybe and why)? **Yes ongoing as contract expires**

Please answer the following questions regarding your former RIS provider

1. Did you have a different RIS (Radiology Information System) system in the past? If not, please do not provide any further response.
 - a. Which supplier? **McKesson**
 - b. What is the system name? **Totalcare**
 - c. When was it installed (month/year)? **Unknown/late 80's**
 - d. When did the contract expire (month/year)? **2008**
 - e. Was it annually renewed? **No**
 - f. What procurement framework did you use (e.g., tender)? **Nil**
 - g. What were the installation costs (£)? **Not disclosed section 43**
 - h. What were the training costs (£)? **Not disclosed section 43**
 - i. What were the maintenance costs (£)? **Not disclosed section 43**
 - j. What was the annual spend on RIS (£)? **Not disclosed section 43**
 - k. What was the total value of the contract (£)? **Not disclosed section 43**

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