Our Ref: 221 February 2024



Re: Your request made under the Freedom of Information Act 2000

We are writing to you under the Freedom of Information Act 2000 to request information. Please provide the following details:

- What software do you use for your payroll, hr and finance solutions, how much annually do you spend on each, when does each contract expire? HR and payroll is managed through Electronic Staff Record (ESR) which is a nationally managed contract and therefore unable to provide specific spend/ contract terms. Oracle is used for Finance Solutions - £518,124.60 per annum
- 2. Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?

Payroll is outsourced to Victoria Pay Services.

- 3. How many people do you pay each month using your payroll solution? On average 7710 monthly payslips produced.
- How many pensioners do you pay using your payroll solution? NHS Pension is not paid through payroll it is paid directly from NHS Pensions to the individual. The Trust currently has 212 individuals over state retirement age.
- 5. Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?

Not for HR or payroll purposes.

- What is the employee count in your organisation? 7404 headcount.
- 7. Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?

Yes via our payroll provider which is hosted by Sheffield Teaching Hospitals NHS Trust.

- 8. Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc? Yes for audit and service review purposes.
- 9. Who in your organisation is the head of service for HR and Payroll software or services and what is their role?

Zoe Lintin – Chief People Officer

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how we can refine our request.