

Freedom of Information Act Request

Total number of employees

- Number of HR Staff - 17
- What is your current HR case management (HRCM) Solution? – Assure HR Case Management
- Is the solution cloud-based or on-premise? – Cloud-based
- If on-premise, do you have a cloud migration strategy? NA
- If yes, please share more details, including budget allocation. NA
- Number of licenses – the system does not use licences. The system uses cases types of which there are 11.
- Length of contract – 5 years
- Contract expiry date – 29/06/2029
- Contract review date – 29/06/2029
- Annual cost of contract – Information regarding the costs of procurement is considered commercially sensitive. See exemption below

After careful consideration, we regret to inform you that we are unable to provide the information you have requested. Section 43 of the Freedom of Information Act 2000 allows for information to be exempt from disclosure if it constitutes a trade secret or would likely prejudice the commercial interests of any person (including the public authority holding it).

Explanation of the Exemption:

Section 43(2) states:

Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it)

We have determined that the release of the requested information would likely prejudice the commercial interests of [specify whose commercial interests would be prejudiced, e.g., the public authority, a third-party company, etc.]. The disclosure could potentially [explain how the disclosure would prejudice commercial interests, e.g., reveal trade secrets, undermine competitive advantage, etc.].

Public Interest Test:

Although Section 43 is a qualified exemption and requires a public interest test, we have conducted this test and concluded that the public interest in maintaining the exemption outweighs the public interest in disclosure. While we recognize the importance of transparency, in this case, the need to protect sensitive commercial information is paramount.

- Total cost of contract – As above

- Person responsible for the HRCM software and their contact details – Adam Evans – adam.evans2@nhs.net
- Person responsible for any future projects on reviewing or replacing the HRCM software and their contact details – As above

Review and Appeals:

If you are dissatisfied with the handling of your request, you have the right to request an internal review. Requests for an internal review should be submitted within 40 working days of receiving this response and should be addressed to d.wraith@nhs.net

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Website: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Telephone: 0303 123 1113