

## Freedom of Information Act Request

3. How many patients are currently on the waiting list for a telephone appointment?

**After careful consideration, we regret to inform you that we do not hold the information you have requested.**

**We don't hold this information in this way, we are not able to sort appointments through our data bases into types of appointments**

**Under the Freedom of Information Act 2000, we are only required to provide information that we hold at the time of the request. Unfortunately, we do not possess the information you are seeking.**

4. How many telephone appointments do you conduct in an average week?

**1,393 telephone appointments per week on average (based on the last 12 months).**