

## **Freedom of Information Act Request**

### **Request for Information under the Freedom of Information Act 2000**

Your trust's full policy on providing adult containment products for patients suffering with incontinence

- If your trust has a prescription limit (i.e three absorption pads per day) and if so, details of that limit
- The total cost spent by the trust on containment products for 2023/2024 (April 1 – March 31)
- How many complaints you have had regarding adult containment products/prescriptions since January 1 2023.

For each complaint, please disclose a detailed summary of that complaint (i.e 'A relative complaint that her elderly father has not been given enough absorption pads and has since soiled himself) – please redact anything such as names/addresses that would prohibit disclosure.

We don't have an incontinence service, as such we don't do this. We don't assess for products either, this isn't a commissioned DBTH service

Thank you for your Freedom of Information (FOI) request. After careful consideration, we regret to inform you that we do not hold the information you have requested.

Specifically, the information you requested regarding adult containment products is not available within our records as we don't have an incontinence service, as such we don't do this. We don't assess for products either, this isn't a commissioned DBTH service

Under the Freedom of Information Act 2000, we are only required to provide information that we hold at the time of the request. Unfortunately, we do not possess the information you are seeking.

If you are not satisfied with the handling of your request, you have the right to request an internal review. Requests for an internal review should be submitted within 40 working days from the date of this response, and should be addressed to [d.wraith@nhs.net](mailto:d.wraith@nhs.net).

If you remain dissatisfied after the internal review, you have the right to appeal to the

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Information Commissioner's Office (ICO). The ICO can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Tel: 0303 123 1113

Website: <https://ico.org.uk/make-a-complaint/>