

Freedom of Information Act Request

Under the Freedom of Information Act, I would like to request the following information:

Please could you respond by email to the below freedom of Information request regarding the provision of lone worker devices or apps within your Trust.

- How many of your employees are defined as lone workers or high-risk staff?

Thank you for your Freedom of Information request regarding the number of employees defined as lone workers or high-risk staff within our organisation.

Unfortunately, we are unable to provide this information, as our Electronic Staff Record (ESR) system does not include specific classifications for lone workers or high-risk staff. ESR primarily records standard employment details such as job titles, departments, and pay scales, but it does not distinguish roles based on lone working status or risk categorisation.

It is possible that certain departments may have internal records related to lone working arrangements or risk assessments; however, this information is not centrally collated in a way that would allow us to extract reliable figures.

- **Who is your current provider of lone worker devices/apps?**

Reliance Protect – Lone Worker Services

- **How did you procure the service (e.g. tender, direct award, framework)?**

Direct award

- **If framework, which framework did you procure through (GCloud, NHS Framework or other)?**

NHS Supply Chain Electronic Assistive Technology Products Framework

- **How many devices/apps do you currently pay for?**

We currently have 67 devices

- **How much are you paying per device/app?**

8.81

- **Commercial in confidence**

N/a

- **What is the end date for your current contract?**

The devices are not in a co-terminous contract, therefore we have devices with expiry dates ranging from October 2024 to Jan 2027

- **What is the name and job title of the person or persons managing your lone worker devices/apps?**

Gary Hewitt, Health and Safety Advisor

Kerry Williams, LSMS/Contract Manager

If you are not satisfied with the handling of your request, you have the right to request an internal review. Requests for an internal review should be submitted within 40 working days from the date of this response, and should be addressed to d.wraith@nhs.net.

If you remain dissatisfied after the internal review, you have the right to appeal to the Information Commissioner's Office (ICO). The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
Website: <https://ico.org.uk/make-a-complaint/>