

## Freedom of Information Act Request

I am writing to request information under the Freedom of Information Act 2000. I would be grateful if you could provide the following data related to use of insourcing and outsourcing services within your Trust.

### Requested Information:

1. Elective Care & Waiting List Backlog (1st December 2024 – 28th February 2025)

o The number of patients currently on waiting lists by specialty and treatment type. (if available)

*February 2025 data is not yet published however the position at the end of January 2025 is:*

<b>Specialty Group</b>	<b>Total</b>
<i>General Surgery</i>	<i>2927</i>
<i>Urology</i>	<i>3227</i>
<i>T&amp;O</i>	<i>10601</i>
<i>ENT</i>	<i>7604</i>
<i>Ophthalmology</i>	<i>3952</i>
<i>Oral Surgery</i>	<i>2322</i>
<i>General Medicine</i>	<i>71</i>
<i>Gastroenterology</i>	<i>3898</i>
<i>Cardiology</i>	<i>3078</i>
<i>Dermatology</i>	<i>3385</i>
<i>Thoracic Medicine</i>	<i>1787</i>
<i>Rheumatology</i>	<i>1155</i>
<i>Geriatric Medicine</i>	<i>243</i>
<i>Gynaecology</i>	<i>3630</i>
<i>X02 Other - Medical Services</i>	<i>5104</i>
<i>X03 Other - Mental Health Services</i>	<i>0</i>
<i>X04 Other - Paediatric Services</i>	<i>252</i>
<i>X05 Other - Surgical Services</i>	<i>1811</i>
<i>X06 Other - Other Services</i>	<i>297</i>
<b>Trust Total</b>	<b>55344</b>

o The average waiting time for first appointment and treatment by treatment. (where data is available)

*We do not routinely monitor average waiting times for outpatient appointments. We do however monitor the Referral to Treatment Time for the whole pathway.*

o Any initiatives or programmes in place to reduce waiting lists, including outsourcing or insourcing arrangements.

### Outsourcing

#### 2. Insourcing and Outsourcing Usage (1st December 2024 – 28th February 2025)

o A list of insourcing and outsourcing suppliers used for period (if available).

- Managed Healthcare services
- Compleo
- Scrivens
- Medinet
- Globe Locums
- Everlight

o The number of treatments completed, broken down by insourcing and outsourcing and, where possible the associated costs.

*February 2025 data is not yet published however the total number of Referral to Treatment Clock Stops between 1<sup>st</sup> December and 31st January 2025 is: 22353.*

*Please note that Referral to Treatment information is not broken down by insourcing and outsourcing.*

#### 3. Waiting List Reduction Targets (2025/2026 Financial Year)

o Does the trust have specific waiting list reduction targets by treatment or specialty for 2025/2026?

o If so, please provide targeted reductions in waiting list size or waiting times.

*The trust will work in line with the National targets set out in the 2025/26 National planning guidance.*

o The department or team responsible for managing and reducing waiting list backlogs (e.g. Planned Care, Elective Recovery, Clinical Operations).

The clinical divisions are responsible for managing and reducing waiting list backlogs within specialties. The Chief Operating Officer has overall responsibility.

o If available, a general contact email for the elective care or waiting list management enquiries.

N/A Staff Structure Chart attached with any available names and contacts

If you are not satisfied with the handling of your request, you have the right to request an internal review. Requests for an internal review should be submitted within 40 working days from the date of this response, and should be addressed to [d.wraith@nhs.net](mailto:d.wraith@nhs.net).

If you remain dissatisfied after the internal review, you have the right to appeal to the Information Commissioner's Office (ICO). The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
Website: <https://ico.org.uk/make-a-complaint/>