

## Freedom of Information Act Request

Under the Freedom of Information Act, I would like to request the following information:

I kindly request the following information:

1. What is the total backlog of outpatient clinical letters awaiting completion as of January 2025? (I am interested in the operational backlog only and do not require data on older letters that may be duplicates or contain errors. **1654**)
2. What was the total expenditure on temporary administrative staff in the past financial year? **£1,559K**
3. What was the total expenditure on (external) transcription or voice recognition services in the past financial year, if applicable? **57K**
4. If applicable, when is the current contract for (external) transcription or voice recognition services set to expire? **No Contract**
5. Is the trust currently exploring or actively pursuing the implementation of ambient AI or AI-powered transcription services? **No**